



is currently seeking a full-time (contract)
Quality Improvement and Knowledge Translation (QI & KT) Specialist

Program Overview:

The eHealth Centre of Excellence works with clinicians to improve the quality of patient care through the effective use of innovative technologies. The Centre's founding vision is one of innovation and partnerships: to create a collaborative space in which to share knowledge, develop best practices and enable technology to support improved clinical care. Critical to the success of eHealth initiatives is working with system partners to support priorities that ensure the best case for the residents of Waterloo Wellington.

Position Description:

As part of the Quality Improvement and Knowledge Translation Team, the QI & KT Specialist reports to the Program Manager and assists in the evaluation of health information technologies in different health care settings, gathering evidence to support the development of different digital health initiatives. The incumbent will be responsible for supporting the development and implementation of evaluation plans, creating data collection tools, gathering and analyzing data, and communicating results. This position involves the completion of best practice and clinical literature searches, data collection, data analysis, manuscript writing/submission, research ethics board application writing/submission, project writing and other duties as required to complete program deliverables.

Key Roles and Responsibilities:

- Collaborate with clinicians and clinical support staff, as well as other stakeholders, to ensure integration of QI & KT framework and model
- Develop case studies that examine specific experiences of clinic benefit within workflows in order to inform change management and adoption frameworks and implementation plans
- Prepare presentations, papers, reports, abstracts and articles
- Design and conduct quantitative and/or qualitative analyses for the development of reports and studies
- Conduct environmental scans and literature reviews to identify key stakeholders, trends and developments related to different digital health solutions
- Support QI & KT Lead with respect to research and third-party evaluation
- Support the development and implementation of local evaluation plans, creating data collection tools, gathering and analyzing data, and communicating results
- Collect, collate and analyze data to support the development of reports for the Ministry of Health and Long-Term Care, and other reports as required

- Develop and implement evaluation plans to assess organizational, clinical and system-level outcomes from the implementation of health information technologies in different health care settings
- Other duties as assigned

Experience, Skills & Qualifications:

- Undergraduate Degree in Health care related field of study, Master's degree preferred
- Minimum 5 years' experience in a health care related field
- Experience with preparing reports and ensuring quality of reports and data
- Experience participating in planning and strategy, working on projects related to health informatics, and implementation planning initiatives
- Business modeling and analytical skills
- Demonstrated experience conducting quantitative research analysis: applying quantitative methodologies; coding and cleaning data; analyzing and reporting on data.
- Demonstrated experience using statistical/qualitative research software programs such as SAS, SPSS, MS Excel, NVivo and/or others.
- Experience with writing proposals, ethics applications and preparing materials for publication
- Demonstrated experience of quickly building and maintaining effective and productive working relationships in complex, multi-stakeholder healthcare environments
- Demonstrated experience in resolving conflict and successfully building consensus
- Demonstrated experience organizing and maintaining effective project documentation
- Demonstrated experience working in cross functional project teams
- Exceptional analytical and problem-solving skills
- Ability to work in a diverse and fluid working environment recognizing that different opinions and backgrounds can bring strength to the tasks at hand
- Ability to interpret and explain research techniques, methods and results in plain language across diverse audiences and decision-makers
- Experience working in Waterloo Wellington LHIN is an asset
- Demonstrated ability to attend work on a regular basis
- Ability to travel within Waterloo Wellington LHIN

If this position is of interest to you, please submit your cover letter and resume to: hr@ehealthce.ca

Feel like you don't meet all the requirements? If you are passionate about advancing our health system and feel you have some of the skills and experience that we're looking for and are willing to learn the rest, we encourage you to apply.

The CFFM Care Innovations team is a respectful and inclusive workplace. Upon individual request, hiring processes will be modified to remove barriers to accommodate those with disabilities. Should any applicant require accommodation through the application, interview or selection processes, please contact Human Resources at hr@ehealthce.ca for assistance.

We thank all interested applicants; however, due to the volume of resumes we receive only those selected for an interview will be contacted