

eServices Support in Waterloo Wellington

The **West Deployment Team** at the eHealth Centre of Excellence supports the deployment of **eConsult** in South West and Waterloo Wellington, and **eReferral** across the South West, Waterloo Wellington and Hamilton Niagara Haldimand Brant regions, partnering with Ontario Health West to support the Erie St. Clair region.

HIGHLIGHTS IN THE WW REGION

The Waterloo-Wellington Regional Cancer Program (WWRCP) has partnered with Grand River Hospital and St. Mary's General Hospital's SCOPE Program to create a **Central Referral Program** to shorten wait times for patients needing colposcopy. The next phase of this work will include expansion of the program across the entire Waterloo Wellington Region in the future!

CURRENT STATE: eReferral & eConsult

eReferral



Total Number of Senders	2,122
Total Number of Receivers	637
Total Number of Referrals Processed	601,600+
Total Number of Unique Patients	243,000+
Patients Receiving Email Notifications	56%

eConsult



PCPs with OTN access	842
Specialists Registered	138
Total Number of eConsults Sent	44,788
Number of eConsults sent/1000 people	11.3
Median Response	1 Day

New eReferral Receivers:



- **Cambridge Memorial Hospital – Endoscopic Ultrasound (EUS) Central Intake** (Cambridge)
- **Community Support Connections – Frailty Screening Pilot** (Woolwich)
- **Dr. Ahmad Tarakji**, Nephrology (Waterloo & Cambridge)
- **Dr. Gurbir Sekhon**, Nephrology (Cambridge)
- **Dr. Husayn Gulamhusein**, Ophthalmology (Kitchener)
- **Dr. Mirna Attalla**, Respiriology (Waterloo)
- **Guelph Family Health Team – Chronic Pain Management Program** (Guelph)
- **Physical Medicine & Rehabilitation Clinic – Freeport Site** (Kitchener)
- **Upper Grand Family Health Team – Diabetes Program** (Fergus)
- **Waterloo Wellington High-Grade Colposcopy Central Referral Program** (Kitchener)

New eConsult Specialists:

- **Dr. Gurbir Sekhon** – Internal Medicine (Nephrology) (WW)
- **Dr. Sadhana Prasad** – Geriatrics (WW/SW)

For a full list of receivers and Specialists, please visit: [eReferral Destination Lists](#) and [eConsult Specialists Lists](#)

RESOURCES

Interested in eReferral?

Clinics/clinicians can complete our: [eReferral Intake Form](#)

Interested in eConsult?

Clinicians can complete our: [Intake Form for Specialists](#) or [Intake Form for Primary Care](#)