

Patients are Highly Satisfied with eReferral

Patients referred for Diagnostic Imaging by eReferral are highly satisfied with the healthcare experience and time to access care.

89%

Patients are highly satisfied with eReferral



87%

Patients believe they waited a reasonable time to access care

Quick Facts

Based on Diagnostic Imaging eReferrals sent in seven sub-regions (WW, ESC, SE, NE, Champlain, SW and HNHB) from March 2018 to September 2020

- In total, **96,145 DI referrals** have been sent through Ocean
- A total of **4,058 patients** referred for a DI scan responded to the survey
- **74%** of patients referred electronically for DI within the past 12 months have a scheduled appointment or have been seen
- To date, **933 clinicians** in Ontario have adopted and sent DI referrals electronically through Ocean eReferral network

Within a day of my original referral I had an appointment booked and a time that didn't interfere with my work schedule. Thanks.

Patient Testimonial,
Patient Satisfaction Survey

This was amazing! I felt informed at all times, which helps reduce anxiety.

Patient Testimonial,
Patient Satisfaction Survey

For more information, email communications@ehealthce.ca.