

July 17, 2015

Final Acute Care Hospital Data Integration with ClinicalConnect™ Now Complete

Data from all 67 acute care hospital sites in South West Ontario is now accessible in the cSWO Regional Clinical Viewer, ClinicalConnect, following the successful integration of the remaining six hospital sites in the Erie St. Clair Local Health Integration Network. Effective July 16, 2015, data from the following hospital sites, including diagnostic images each facility contributes to the Southwestern Ontario Diagnostic Imaging Network (SWODIN), and the Erie St. Clair Regional Cancer Program is available in ClinicalConnect:

- Chatham-Kent Health Alliance
 - Chatham Campus
 - Sydenham Campus
- Hôtel-Dieu Grace Healthcare
- Leamington District Memorial Hospital
- Windsor Regional Hospital
 - Metropolitan Campus
 - Ouellette Campus

As a reminder, when viewing SWODIN images in ClinicalConnect, please use Internet Explorer 9+, Safari 6.0+, Google Chrome 20+ or Firefox 14+. To view diagnostic images, click the camera icon in the Radiology module of ClinicalConnect. Some Citrix corporate environments may not support compatible browsers so you may need to launch SWODIN images outside of Citrix.

Hamilton Health Sciences (HHS), the Solution Provider responsible for deploying ClinicalConnect to the approximately 3,500 health service providers, and when fully implemented, 35,000 users, across South West Ontario, began integrating data from hospitals, oncology centres and Community Care Access Centres locally in 2005. In 2013, ClinicalConnect was selected as the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Since then, the portal has expanded to aggregate data from all acute care hospitals, Community Care Access Centres and Oncology Centres in south west Ontario, as well as two provincial data repositories and a nursing assessment repository, and is considered one of the largest health information exchanges in North America. ClinicalConnect has grown to truly bridge the gap between disparate health information systems while offering health service providers the ability to deliver more efficient care through their access to real-time patient data across the continuum, and across south west Ontario.

Our sincere thanks to our partners at TransForm Shared Service Organization, the hospitals in Erie St. Clair and SWODIN for their assistance during this project. While this final acute care hospital integration marks a major milestone, together HHS and the cSWO Program continue to look at opportunities to further enhance ClinicalConnect through even greater interoperability, access to new data sources and expanded functionality with the view to completing the build of an electronic health record that fully aggregates patients' health care data. For more information, please visit <http://info.clinicalconnect.ca>.

ClinicalConnect is the Regional Clinical Viewer for the connecting South West Ontario (cSWO) Program, funded by eHealth Ontario. Hamilton Health Sciences is the Solution Provider deploying ClinicalConnect across the four South West LHINs. The cSWO Program is foundational to eHealth Ontario's commitment to integrate electronic health information for all Ontarians.

The Centre for Family Medicine FHT eHealth Centre of Excellence is the Change Management and Adoption Delivery Partner (CM&A DP) for the Waterloo Wellington Local Health Integration Network and is responsible for the deployment of cSWO Program services. Our role is to work with local health service providers to facilitate the business and technical adoption of cSWO EHR Program solutions and standards into the regular delivery of care.

If you have questions, please contact us at:

Michelle Maw, Communications Specialist, 226-336-9885 ex. 4