

INFOBULLETIN

To: Optometrists/Physicians
Published By: Waterloo Wellington Regional Coordination Centre
Date Issued: April 16, 2021
Re: New Central Intake Referral Process for Cataract Surgery
Number of pages including this page: **5 pages**

New Central Intake Referral Process

Effective April 16, 2021, there is a new process for referrals to ophthalmologists in the Waterloo Wellington Region (Kitchener/Waterloo, Cambridge, Guelph) for cataract surgery consults.

How to Refer a Patient:

- Ocean eReferral: <https://bit.ly/3uxfL4j> (Email ereferral@ehealthce.ca for more info on how to get your clinic onboarded to Ocean to submit cataract and other ophthalmology service referrals)
- Use the attached Waterloo Wellington Cataract Central Intake referral form and fax referrals to 519-621-0059 or (Toll-Free) 1-833-583-2484

Benefits of Using Central Intake:

- Shorter wait times and improved access to surgery for cataract patients
- Single point of contact and standard referral form for all providers to refer non urgent cataract referrals
- Improved communication pathway between providers and specialists
- Same day referral processing (Monday to Friday)
- Patient centered approach to system navigation
- Consistent data collection and monitoring to support system improvement

If you have any questions, please contact the Regional Coordination Centre:

Nishana Abdulla, Referral Administrator at 519-947-1000 option 5

Toll Free Phone: 1-844-204-9088

Email: ophci@langso.org