

eReferral Update

eReferral—Pediatrics

The SCA program has been hard at work getting new Specialists on Ocean so that you can send to more and more destinations. Recently we've onboarded a number of specialists across disciplines with a scope of practice that includes pediatric patients. Here are some referral destinations across Waterloo Wellington that you can send eReferral to today with a focus on pediatrics:

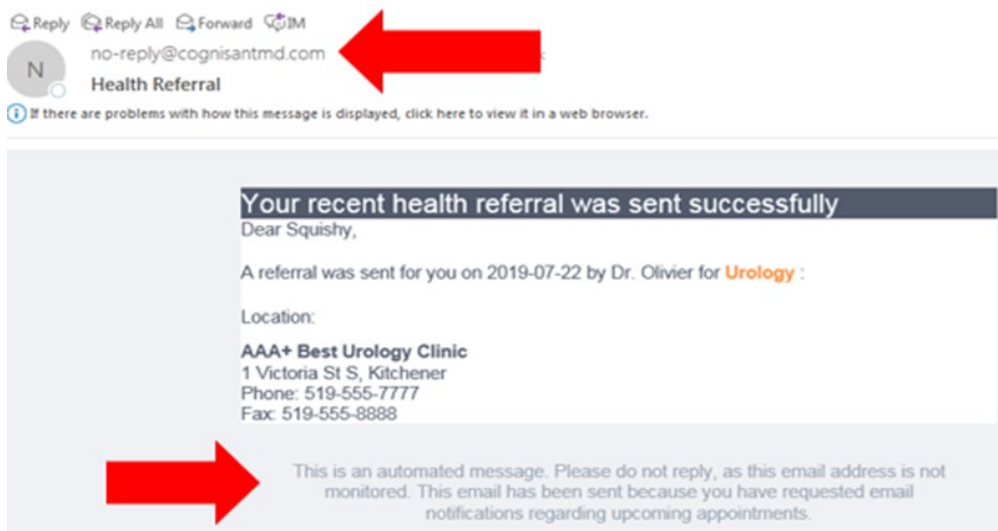
- Dr. Glenn Loy Son – Pediatrics (Guelph)
- Dr. Hemavathy Purushotham – Pediatric Neurology (Waterloo)
- Dr. Peter Cybulski – Pediatric Urology (Kitchener)
- Dr. Alexandre Tavares – Pediatric Psychiatry (Waterloo)
- Dr. Balaji Gopidasan – Pediatric Psychiatry (Waterloo)
- Cambridge Cardiac Care Centre – Pediatric Cardiology (Cambridge)
- Grand River Hospital – Juvenile Diabetes Education Centre (Kitchener)
- Waterloo Wellington Orthopedic Central Intake – Juvenile Orthopedics (Waterloo Wellington)



Privacy Tip

Patient Notifications- Can Patients Email Me Now?

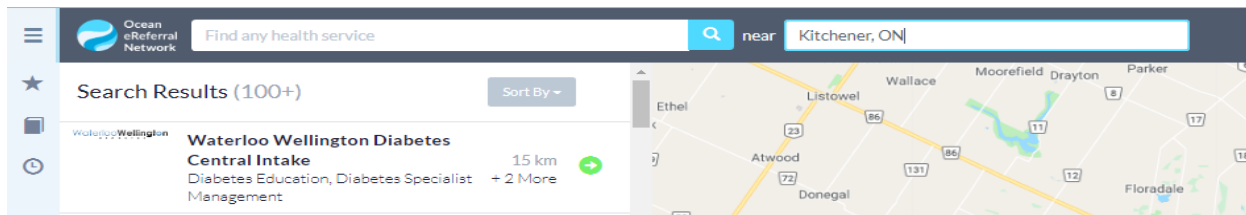
In short, no they cannot. One huge benefit of the Ocean eReferral solution is that when a patient's email address is incorporated into the referral, the patient will receive notifications updating them of the status of their referral. The positive feedback on this feature has been overwhelming, with a 90% satisfaction rate from patient respondents. Some referring providers have expressed concern that sending communications to patients via email may result in patients emailing them back, luckily, this isn't the case! **Patient communications are sent automatically through the Ocean platform from a no-reply email address**, so it would not be possible for the patient to respond directly to the referring provider in this way.



QUICK TIP

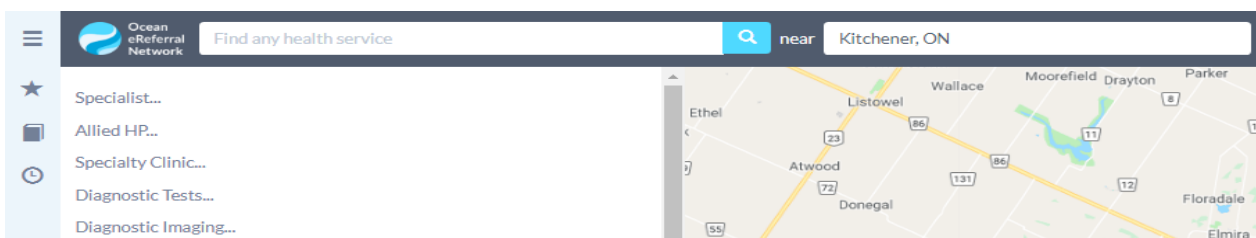
Did you know that there are over 135 locations accepting eReferrals? You easily search the Ocean health map by geography or health service offering:

Enter a city into the address bar to bring up a list of receivers available in that area!



OR

You can browse the directory of health service offering by clicking the book icon



STAY UP TO DATE:

For optimal use of the Ocean eReferral solution, it's important to ensure your Ocean downloads are up to date. Please find the latest downloads specific to your EMR at the following location:

<https://www.oceanreferralnetwork.ca/resources/>

QUICK STATS

49,000 eReferrals sent to date

135 eReferral Destinations

464 eReferral Senders

eReferral Destinations- Who Accepts eReferrals?

There are many great referral destinations going live on eReferral every week! You can find a current list at www.oceanreferralnetwork.ca. Who accepts eReferrals? Section.

Name	Specialty, Services	Location
Dr. Marin Jonina Duke	Sports Medicine Specialist	Waterloo
Dr. Lauren Gurland	Family Medicine	London
Dr. Maky Hafidh	Otolaryngology	Waterloo

Do you have a quick tip to share? Let us know! eReferral@ehealthce.ca