

Updated: January 2025*

This guide is the most recent version of the tool: **Version 4.2**, that includes resources for heart failure, diabetes, anxiety disorders, depression, and COPD.

To review the release notes and breakdown of the changes by tool, <u>please visit this link</u> <u>here.</u>



As part of the Evidence2Practice Ontario (E2P) program, the <u>eHealth</u> <u>Centre of Excellence</u> is providing change management at no cost to support clinicians with the implementation and optimal use of E2P tools.

If you have any questions, please reach out to <u>EMRtools@ehealthce.ca</u> and we will be happy to help!

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Notices

*Please be advised of the following common events and issues that occur during the tool

installation process*

1. The tool not openi	ng from the toolbar producing an error log.
	♦ PS Suite® EMR: Error Log
	An unexpected error occurred in PS Suite & EMR (Build: 5.21.505 Date: Apr 7, 2022). You may be able to continue using the program.
	To help us find what went wrong, please print the text below and let us know what you were doing when this happened.
	An unexpected error occurred in PS Suite® EMR (Build: 5.21.505 Date: Apr 7, 2022). You may be able to continue using A the program.
	To help us find what went wrong, please print the text below and let us know what you were doing when this happened.
	Jaco Jang Jillisga Afragmedilises galaxies to find construction for class: class instrumedical, const. ukstuckensidatemp. Skruckensidatemp. Skruckensidatem
Problem: Some users	have found that inserting the "E2P - HF - Main Form Toolkit" custom
form directly into the	patient chart (instead of viewing the form in its intended pop-up)
has resulted in errors	when attempting to launch the screening or visit custom forms.

Solution: Since the "E2P - HF - Main Form Toolkit" does not include any data or documentation, it is recommended that all instances of this custom form be deleted from the patient chart.

To do this,

- 1. Search for "E2P HF Main Form Toolkit" in the notes section of the patient's chart.
- 2. Navigate to the line, right-click, and select "Delete".
- 3. Repeat for all remaining inserts.

For assistance, please reach out to <u>EMRtools@ehealthce.ca</u> and we will be happy to help!

2. Form rendering issue.

Diabetes marinagement should be an interactive and collaboration of the block mark and patible 21,2023,age 12,6 Uupper VIRSULE be person-centered, (topusing on unre the individual's ability and resources available to them. HDL-C 0.96 Nov 27,2023 >=1.6 mmol/L			
the individual's ability and resources available to them. HDL-C 0.98 Nov 277, 2023 >=1.8 mmol/L Due Eractile dysfunction			
> 15/521/92/81. 26************************************			
Provinnaweek (sou minaweek, dou sage aelobic & jestanice dvidover, 2028ca koler digistori tommol/L			
Smoking status never done discussed progress and methods to quit ()			
Sick day management ducated patients on planning for sick days			
Driving guidelines educated on driving safely (using insulin or insulin secretagogues)			
Glucose self-monitoring Counselled Referred to diabetes education centre/program			

Problem: All sites will experience the form overlapping issue on the first opening of the tools after installation/update.

Solution: Unfortunately, this is a known PS Suite error. Once each section of the tool has been opened once: Assessment, Medications, Management, the issue will be resolved.

*Please note that this will only happen once, you will not encounter this for each patient.



Evidence2Practice Ontario (E2P) Tool Bundle User Guide

Introduction

Evidence2Practice Ontario (E2P) tools are designed to support clinicians in the diagnosis and management of chronic diseases. Early diagnosis of chronic conditions allows primary care clinicians to engage in evidence-based treatment strategies to improve patient outcomes.

The development of the E2P TELUS Practice Suite Solution (PSS) toolbar is available for use across all patients. Condition-specific modules (scalable to multiple conditions) based on the core clinical functions of the quality standards have been developed to support clinicians in the assessment, diagnosis, treatment, and/or management of patients.

This guide provides a walk-through of the tools with examples, highlighting the most important functionalities. This guide includes an overview of the available tools in our suite.

Getting Started with the E2P Toolbar

The E2P toolbar is designed to look for both a diagnosis in the problem list or the presence of specific text using a validated set of criteria (free-text terms, ICD-9, SNOMED-CT codes) to determine a confirmed diagnosis status.

Launching the Tools from the Toolbar

The tools can be accessed through the E2P toolbar by clicking on the "heart failure", "diabetes", "anxiety & depression", or "COPD" buttons.

Once a condition has been selected the toolbar can indicate two different pathways depending on whether the patient has been diagnosed with the respective condition.

🛃 E2P - Toolbar			×
File			
Heart Failure HF diagnosis status: Suspected HF	Diabetes Last visit: Jan 19, 2024	Anxiety & Depression Last Visit: Jan 19, 2024	COPD Last Visit : Jan 17, 2024
Discard			Add to Notes



E2P Custom Vitals

The tool was designed to include decision-support throughout the tool and has implemented tooltips, hover-overs, and pop-up windows to also help inform quality standard information.

Tool	Custom Vital	Value	Purpose	
	Name			
Heart	@LVEF	Numeric	Records the left ventricular ejection fraction.	
@NYHA	@NYHA		Records the New York Heart Association score dyspnea.	
Diabetes	@CANRISK	Numeric	Records the CANRISK score.	
	@COPDDX	ConfirmedUnconfirmedSuspected	Records the COPD Diagnosis Status. It also gives the tool the ability to track the progression of the diagnosis.	
@AECOPD		Records number of acute COPD exacerbations.		
COPD	@DyspneaSc ale		Records the mMRC Dyspnea Scale Score.	
	@CAT Nun	Numeric	Records the COPD Assessment Tool Score.	
@F	@FEV1		Records the FEV1 (Spirometry Result).	
	@FEV1FVC		Records the Absolute FEV1/FVC ratio (Spirometry).	
Criteria Form	@targetWt	Numeric	Records the target weight or dry weight set for the patient.	

*We have retired the custom vitals for @Hfdiagnosis: Preserved, Recovered, or Riskreviewed



E2P Tools Icons Meanings

The tool was designed to include decision-support throughout the tool and has implemented tooltips, hover-overs, and pop-up windows to also help inform quality standard information.

6	Blue 'i' icons – Indicate hover-over text. Hold your mouse over this area to view the content.
•	
print	Yellow button – clicking on these will open a new window of
PHQ-9:	graph/ prescribe will open the prescription window).
	Red text – indicates warning/high-priority information to
Due	consider regarding patient care.
	Blue text – Clicking on this button will redirect you to the
filter HRM	patient notes section and filter to the respective area (for
Filter Labs	example: HRM reports, lab results).
open link	Blue text – hyperlink. Clicking on this will open a new window
	either directing to the web browser, will open a graph window,
BP:	or will open a pop-up image related to clinical content.
Tapering medications	
_	Blue chat icons – indicate talking tips. Click on this icon to view
E)	talking points that could be used to help conversations with patients.
÷	l he refresh button pulls in the most up-to-date mental health
Refresh	
	Clicking on this button will generate a summary note from the
Generate summary note / Complete form	information that was entered in the form as well as collapse
	and dud the completed form into the patient's chart.
* Specific to heart failure tool *	Blue 'i' icon – indicates hidden text. Clicking on this button will
\bigcirc	show the hidden text then clicking on it again will hide it.



Resources & Care Plan Module Version 1.1

The resources & care plan module contains a collection of curated resources for heart failure, diabetes, anxiety disorders & depression, and COPD to ensure all resources will be included in one place.

The goal of this module is to construct a care plan for the patient including documenting the care team, care consent, patient goals, lifestyle changes, therapy, allergies, medications, and any next steps or follow-up details.

Resources & Car	e Plan v 1	.1		E2D	
Patient name: Cat Test Created/Updated: Sep	3, 2024			Show printout view	
Resources	Care Plan	insert from previous:	clear	form	
View: All Hear	t Failure Diab	etes Anxiety/Depres	sion COPI)	
Instructions:Select w hich Care team Goals Allergies	View All Healt Failure Diabetes All Kery/Depiression COPD Instructions Select which sections you would like to include in the care plan, customize, and print/email as required Isstructions Select with a sections you would like to include in the care plan, customize, and print/email as required Care team Therapy and iffes tyle changes Isofow - up and next steps Resources Coals Image: Medications Pallistike care plan OOPD Action Plan Allergies Heart Failure Action Plan Heath care consent and Advance care planning				
		Care Plan			
Care team					
Name	Role	Organization / Addres	s	Contact Information	
Goals					
Gouis					
Allergies					
No known allergies Sep	6, 2022				
Theorem and lifested					
Therapy and lifestyle	changes				
Patient Care Plar	n - Page 2			/// E2P	
Patient name: Cat Test					
Medications					
My medications list			Additional Notes		
furosemide (N/A) - 80 mg 2	times daily starting Od	st 26, 2022			
digoxin (N/A) - 500 mcg 1	time daily starting Oct	26, 2022			
hydralazine (N/A) - 10 mg 4	4 times daily starting O	ct 26, 2022			
dexamethasone (N/A) - 1 mg 3 times daily starting Oct 26, 2022					
salmeterol (50 mcg/dose) - 2 inhalations every 4 hours. PRN for 30 days starting Jan					
17 2024					



Heart Failure Tool Version 3.0

Purpose of the Tool

The objective was to create an EMR-integrated tool that supports clinicians in the diagnosing and management of heart failure.

The tool is designed to support a variety of workflows, from team-based environments to solo practitioners, with a high level of flexibility and the ability to customize to meet individual user preferences. It also incorporates clinical guidelines and ensures compliance, enabling users to bill for the appropriate codes.

Getting Started

The tool is designed to be completed progressively over time. Some sections may not have been addressed or discussed during the initial visit, but the goal is to enable users to update these sections at subsequent visits, enhancing the tool's comprehensiveness.

Heart Failure Toolbar

Н	eart	Fail	lure

Clicking on this button will prompt the visit tool to appear in a pop-up window.

*To have the tool appear in the progress note section, <u>see the</u> <u>installation guide for instructions</u>.

Heart F	ailure		ast visit: everdone
	Q050a		
	Last don	e:	

Hovering over the button will show the last billing date.

Last visit: Feb 5, 2024

The last visit date will be red if the form has never been used in the patient's chart.

If the text "last visit" or "never done" is clicked, a pop-up will appear to inform the user that the form does not exist for the patient and ask if one should be created.

Once a form has been added, the most recent date will be pulled in.



Heart Failure Management Tool

The main sections of this tool include the Diagnosis section, the Visit Documentation (SOAP) section, and the Management Hub (tabbed area).

Diagnosis section

Heart Failure Management Tool v 3.0	The E2P HF tool is based on the following guidelines: CCS, OH OS
Diagnosis status: Suspect Change/update diagnosis	OSuspect OHF w /rEF (\$ 40%) OHF w /mEF (41-49%) OHF w /pEF (\$ 50%) filter imaging
Visit documentation (SOAP)	
insert from previous: Jan 9, 2025 clear all SOAP stamp	Immunizations

The default option for the diagnosis status is set to "Suspect" to allow the user to confirm the diagnosis via ejection fraction. The options provided include suspect, reduced ejection fraction, mid-range ejection fraction, and preserved ejection fraction.

The form also includes the numeric ranges beside each option to support decisionmaking as well as a button that will prompt the EMR to filter the imaging results in the patient's chart.

Heart Failure Management Tool	V 3.0	The E2P HF	tool is based on the following guidelines: <u>CCS</u> , <u>OH OS</u>
Diagnosis status: HF w/ Reduced Ejection Fraction	Change/update diagnos is	OSuspect OHF w /rEF (≤ 40%) OHF w /mrEF (4	1-49%) ○HF w /pEF (≥ 50%) <u>filter imaging</u>
Visit documentation (SOAP)		Visit Diagnostics Rx Reconcilita	
insert from previous: Jan 9, 2025 (clear all)	SOAP stam p	[Immunizations	
Today's vitals A BP. HR. O2: Wt.	kg Target Wt:never kg prev Wt: 179 kg	Influenza virus Oct 10, 2022 Decline	RSV Decline
NYHA* 3 - Sep 19, 2023 Update		Pneumococcal	COVID Oct 28, 2022 Decline
S: «Fatigue, »«Dizziness/syncope, »«Orthopnea- # of pill «Chest pain » •	🔹 E2P - HF Dx coding tool	X	
O: «Recent change in wt.»«No recent change in wt.» «Inc CVS:«JVP:«Elevated.»«Not elevated.»«Not seen/done.»» «Volume status: «Wet.»«Dry.»«Normal.»» «Murmurs:«No murmurs.»««S3» «S4»»»	File Select the diagnosis label and code(s) Tooltip will indicate code details Using the same label will add multiple of	you want to add to the problem list	fewing Medication reference tool
Respiratory exam: «Crackies:« Yes-« Lung bases.»« Mid «Decreased air entry: «Yes. »«No.»» «Suspected pleural	SNOMED: ICD-9 Heart Failure	ENCODE: Description only (no co	Rx* Duretos rurosemide Rx* Rx* In HF w /pEF and HF w /mEP ensure blood Rx* pressure control and duretics if appropriate
Peripheral edema: ««Ankle.» «Mid shin.» «Knee.» «Sacru Pitting edema: «none»«+»«++»«+++»«++++» •			Rx*
A: «Stable.»«Unstable/decompensated.» •	Discard	Finish Later Finish	te referral Create Letter
P: «Medication «Reviewed.»«Updated.»» •	all worth montanes - Aleshal state -		The rest of the second se
-Discussed, -Sale nota vignatice,ritysical activity,Di	any weight monitoring, scalconol intake, s	Advanced Care Planning	

Once a diagnosis status option has been selected, a pop-up window will open prompting the user to select the diagnosis label and code(s) to add to the patient's problem list. The code options include SNOMED, ICD-9, ENCODE, or just adding the description only. Hover over the text to reveal the label and code.

Users can finish later which would "yellow bar" it in the EMR, indicating that the task can be completed later.



Visit documentation (SOAP) section

Heart Failure Management Tool v 3.0	The E2P HF tool is based on the following guidelines: CCS, QH QS
Diagnosis status: HF w/ Reduced Ejection Fraction Change/update diagnosis	OSuspect OHF w /rEF (≤ 40%) OHF w /rrEF (41-49%) OHF w /pEF (≥ 50%) filter imaging
Visit documentation (SOAP)	
Insert from previous: Jan 9, 2025 clear all SOAP stamp Today's vitals and BP. HR: O2: Wt: kg Target WE/never kg prev WE: 179 kg NYHA* 3 - Sep 19, 2023 Update (Dry Wt)	Im m unizations Influenza virus Oct 10, 2022 Decline RSV Decline Pheumococcal O Decline COVID Oct 28, 2022 Decline
S: «Fatigue, »«Dizziness/syncope, »«Orthopnea- # of pillow: • » «PND, »«Hx of edema, »«SOB, » «Chest pain » • O: «Recent change in wt.»«No recent change in wt.» «Increase in edema.»«No increase in edema.»	Management Prisebeng co-managed with cardiologisit's pecialisit Prion oxygen therapy
CVS: <jvp:<elevated.=«not done.»»<br="" elevated.="«Not" seen="">«Volume status: «Wet.»«Cry.»«Normal.»» «Murmurs:«No murmurs.»««S3» «S4»»»</jvp:<elevated.=«not>	Medication When starting or adjusting medications, consider reviewing Medication reference tool For people with HF w //EF guidelines recommend quadruple therapy as tolerated.
Respiratory exam: «Crackles:« Yes-« Lung bases.»« Mid lung.»»»« No.» «Wheezing:«Yes.»«No.»» «Decreased air entry: «Yes. »«No.»» «Suspected pleural effusion:«Yes.»«No.»»	ACE/AR8/AR8/AR81 multiple found, please reconcile Rx* Duretics furosemide Rx* Beta Blocker bisoprolol Rx* In HF w /pEF and HF w /mEF ensure blood
Peripheral edema: ««Ankle.» «Mid shin.» «Knee.» «Sacrum.» «Generalized.»»«None.» Pitting edema: «none»«+»«++»«+++»«++++» •	MPA spironolactone Rx* pressure control and duretos if appropriate SGLT2i empaglificzin Rx* Ist dose
A: «Stable.»«Unstable/decompensated.» • P: «Medication «Reviewed.»«Updated.»» • «Discussed. «Salt/Rivid villance as/busical activity. »«Daily weight monitoring. »«Alcohol intake a	Image: Provide and State and Stat
<pre></pre> <pre><</pre>	Advanced Care Planning Dis cus sed goals of care: Dis cus sed code status SDM form Oct 14, 2022 Resources and care plan Last done:

At the top of this section are the text area set-up buttons, which include "insert from previous", "clear all", and "SOAP stamp".

- The "Insert from Previous" button displays the date the form was last completed. All previously documented information from the last visit will be automatically populated into the form by clicking on it.
- The "SOAP stamp" button will insert the SOAP note stamp into the text area. The default SOAP stamp has been developed by Evidence2Practice (E2P). *Customization can be made to change it to a different stamp of the user's preference.*

Today's vitals will only display the readings recorded for the current day. Users can also record vitals, target weight, and NYHA classification here as well as view graphs by clicking on the blue text.

The stamp that E2P developed for this tool is designed to streamline and standardize documentation, making it faster, more accurate, and more aligned with clinical, billing, and regulatory requirements. The stamp includes options for users to select and remove items as needed. Regardless, additional notes can be added in any section.

Once the form is fully completed, clicking the "Generate Note" button will compile the visit documentation and management hub information, creating a summary in the progress notes section.



Management Hub section

The Management Hub has five tabs: the Visit Panel, Diagnostics Panel, Prescription Reconciliation Panel, Billing Flowsheet Panel, and Form Settings Panel.

Visit Panel

The E2P HF tool is based on the following guidelines: CCS, OH Q
○Suspect OHF w /rEF (≤ 40%) OHF w /nrEF (41-49%) OHF w /pEF (≥ 50%) filter imaging
Visit Diagnostics Rx Reconcilitation Billing Flowsheet Form settings
Imm unizations Influenza virus Oct 10, 2022 Decline RSV Undo Jan 22, 2025 Pneumococccal Decline COVID Oct 28, 2022 Decline
Management 0 Pis being co-managed with cardiologis t/s pecialist Pion oxygen therapy
Medication When starting or adjusting medications, consider reviewing <u>Medication reference tool</u> For people with HF withEF guidelines recommend quadruple therapy as tolerated.
ACE/ ARB / ARNi multiple found, please reconcile Rx* Diuretics furosemide Rx* Beta Blocker bisoprolol Rx* In HF w/pEF and HF w/mEF ensure blood
MRA spironolactone Rx* pressure control and diuretics if appropriate SGLT2i empagliflozin Rx*
Referrals last done ① Cardiologist Create referral Create Letter ① Heart function clinic Ocean health map Send Mbg

Within the immunization portion, the tool will pull in the most recent dates for the immunizations. Users have the option to document:

- New immunizations by clicking on the immunization name.
- Declined immunizations: Clicking the decline button adds a red date for documentation, not integrated with the treatment panel. The button switches to "Undo" to reverse the action.

Within the management section, the user can document whether the patient is comanaged with a cardiologist or specialist and if they are receiving oxygen therapy.

The medication portion provides a link to the E2P "Medication Reference tool" that was developed to support medication decision-making. This section allows for reviewing and documenting the quadruple therapy plan for patients with reduced ejection fraction. The tool pulls in the patient's prescribed medications and allows users to prescribe directly by clicking the blue "Rx" text.

Clicking the blue "Referrals" text opens a customizable menu of referral forms and resources. <u>Please see the installation guide for instructions</u>.

The advanced care planning portion allows the user to document items of discussion. The buttons for the substitute decision-maker form and patient resources and care plan are also housed in this section.



Diagnostics Panel

III E2P Heart Failure Management Tool v 3.0		The E2	P HF tool is base	ed on the following guide	lines: <u>CCS</u>
Diagnosis status: HF w/ Reduced Ejection Fraction Change/update diagnosis	⊖Suspect OHF w /rEF (≤ 4	40%) (HF w /m	rEF (41-49%))HF w /pEF (≥ 50%)	ter imaging
Visit documentation (SOAP)	Visit Diagnosti	cs Rx Recor	cilitation Billi	ing Flowsheet Form s	ettings
insert from previous: Jan 9, 2025 clear all SOAP stamp		Diagnost	tics - Labs and Im	naging	
Today's vitals வி BP. HR: O2: Wt: kg Target Wt: never kg prev Wt: 179 kg NMMAX 2 See 19, 2023 Unders (Dry Wt) (Dry Wt)	ជា Lab value	Latest result	Last done	Freq Goal	•
NTNA 3 - Sep 19, 2023 Uposte	НЬ	18.1	Oct 21, 2022	12 135 - 175 g/L	Due
S: «Fatigue, »«Dizziness/syncope, »«Orthopnea- # of pillow: • » «PND, »«Hx of edema, »«SOB, »	eGFR	73	Oct 21, 2022	12 > 60 mL/min/	1.7: Due
«Chest pain » •	Na	125	Oct 21, 2022	12 135 - 145 mm	noVI Due
O: «Recent change in wt.»«No recent change in wt.» «Increase in edema.»«No increase in edema.»	ĸ	2.1	Oct 21, 2022	12 3.5 - 5.1 mm	VL Due
CVS:«JVP:«Elevated.»«Not elevated.»«Not seen/done.»»	TSH	1.2	Oct 21, 2022	12 0.4 - 4.8	Due
«Volume status: «Wet.»«Dry.»«Normal.»»	LDL	44	Jul 25, 2024	12 < 3.4 mmol/L	
«Puthuis, «No muthuis, «««33» «34»»»	A1C	0.67	Oct 21, 2022	6 <= 7 %	Due
Respiratory exam: «Crackles:« Yes-« Lung bases.»« Mid lung.»»»« No.» «Wheezing:«Yes.»«No.»»	Ferritin	never done		12 20 - 200	Due
«Decreased air entry: «Yes. »«No.»» «Suspected pleural effusion:«Yes.»«No.»»	Iron saturation	never done		12 0.13 - 0.50	Due
Perinheral edema: ««Ankle» «Mid shin» «Knee» «Sacrum» «Generalized»»«None»	Albumin	never done		12 35 - 50 g/L	Due
Pitting edema: «none»«+»«++»«+++»«++++» •	NT-pro BNP	184	Oct 21, 2022	12 < 501 ng/L	Due
	BNP*	never done		12 < 100 ng/L	Due
A: «Stable.»«Unstable/decompensated.» •					
P: «Medication «Reviewed.»«Updated.»» •	Chest x-ray	Last done:		Generate lab	req
«Discussed: «Salt/fluid vigilance, »«Physical activity, »«Daily weight monitoring, »«Alcohol intake, »	Electrocardiography	Last done: Jul	31, 2024	Open imaging r	eferral
«Smoking cessation»» •	Echocardiogram	Last done:			
«Reviewed need for vaccinations.» •					

The Diagnostics section is the primary area for evaluating laboratory results and reviewing the latest imaging reports. In this section, lab values can be compared to target values. Users can view the recommended testing frequency, and the form will flag overdue labs and abnormal values in red. The gear icon can tailor the target and frequency values to the user's preference.

The lab requisition form and imaging referral form are also housed in this section.

- The lab requisition form offers options for initial investigations and ongoing management. When selected, these options automatically populate the form with the relevant lab groupings.
 - Labs can be added or removed based on the user's preferences and the patient's needs.
- The imaging referral form must be configured before the tool's initial use. Please see the installation guide for instructions.

Ontonio 🖾				Laboratory Use Only							\otimes	
Ministry of Health and Long-Term Care		Ministry of Health and Long-Term Care Initial Investigations O		Ong	Ongoing management							
Laboratory Requisition Requisitioning Clinician / Practitioner			Heart Failure		Heart Failure							
Name			Diabetes			Diabetes - Quarterly			·			
A ddres s				Clear					Diabe	tes - Annua	l .	
			Clinici	an/Practition	er's Contact Numbe	er for Urg	jent Resul	ts		Se УУУУ	rvice Date mm	dd
			()		Ext						
Clinician/Practitioner N	lumber	CPSO / Registration No.	Health	Number			Version	Sex XM	F	уууу	Date of Birth mm	dd
Check (√) one:				ce Other Pro	ovincial Registration	Number	r		Patient	's Telephone (Contact Numbe	i.
OHIP/Insured Third Party / Uninsured WSIB									()		



Rx Reconciliation Panel

Heart Failure Management Tool v 3.0	The E	P HF tool is based on the following guidelines: <u>CCS</u> , <u>OH OS</u>
Diagnosis status: HF w/ Reduced Ejection Fraction Change/update diagnosis	⊖Suspect OHF w/rEF (≤ 40%) ⊖HF w/r	rrEF (41-49%) ○HF w /pEF (≥ 50%) filter imaging
Visit documentation (SOAP)	Visit Diagnostics Rx Reco	ncilitation Billing Flowsheet Form settings
Insert from previous: Jan 9, 2025 clear all SOAP stamp Today's vitals child BP. HR: 02: Wt kg Target Wt-never kg prev Wt: 179 kg	Direction Name start, change candes artan	Instructions 8 mg 1 time daily starting Mar 16, 2023
NYHA* 3 - Sep 19, 2023 Update (Dry Wt)	dis continue bis oprolol fumarate	10 mg 1 time daily starting Mar 16, 2023
S: «Fatigue, »«Dizziness/syncope, »«Orthopnea- # of pillow: • » «PND, »«Hx of edema, »«SOB, »	FLAG lis inopril	5 mg 1 time daily for 6 w eeks starting Mar 16, 2023
«Chest pain » •	empagiriozin	20 mg 1 time daily starting Mar 10, 2023
O: «Recent change in wt.»«No recent change in wt.» «Increase in edema.»«No increase in edema.»	B os orbide dintrate	20 mg 3 times daily starting Mar 10, 2023
CVS:«JVP:«Elevated.»«Not elevated.»«Not seen/done.»»	specificatione	1 05 mp 3 times daily starting war 10, 2023
«Volume status: «Wet.»«Dry.»«Normal.»»	rampri	2.5 mg 2 times daily starting Nov 3, 2022
«Murmurs:«No murmurs.»««S3» «S4»»»	furge actide	20 mp 2 times daily starting Nov 1, 2022
Respiratory exam: «Crackles:« Yes-« Lung bases.»« Mid lung.»»»« No.» «Wheezing:«Yes.»«No.»» «Decreased air entry: «Yes. »«No.»» «Suspected pleural effusion:«Yes.»«No.»»		
Peripheral edema: ««Ankle.» «Mid shin.» «Knee.» «Sacrum.» «Generalized.»»«None.» Pitting edema: «none»«+»«++»«+++»«+++» *		
A: «Stable.»«Unstable/decompensated.» *		
P: «Medication «Reviewed.»«Updated.»» • «Discussed: «Salt/fluid vigilance, »«Physical activity, »«Daily weight monitoring, »«Alcohol intake, » «Smoking cessation» • «Reviewed need for vaccinations.» •	prescribe send message send letter review previous	1 2 3

This section displays each medication the patient is taking, along with the corresponding instructions.

- To review the previous flagged comments, click on "review previous".
- To review the medications to discontinue, click on the blue "i" icon.

Various functions can be done in this section such as starting/changing medication(s), discontinuing medication(s), and flagging medication(s) for review.

То	start/change:	То	discontinue:	То	flag:
1.	Locate the medication.	1.	Locate the	1.	Locate the medication.
2.	Click the empty box in		medication.	2.	Click the empty box in
	the "Direction" column.	2.	Click the empty box in		the "Direction" column.
	After 1 click , it will		the "Direction"		After 3 clicks , it will
	change to		column. After 2 clicks ,		change to "FLAG."
	"start/change."		it will change to	3.	Add instructions or
3.	Repeat for other		"discontinue."		comments to include in
	medications as	3.	Repeat for other		the body of the
	needed.		medications as		message or letter.
4.	Click the "prescribe"		needed.	4.	Repeat for other
	button on the bottom	4.	Proceed to the EMR to		medications as needed.
	left		discontinue the	5.	Click the "Send
5.	Complete the		medication as		Message" button at the
	prescription writer as		normal.		bottom left.
	normal.			6.	Enter the initials of the
					user you wish to flag.



Billing Flowsheet

Diagnosis status: If w/ Reduced Ejection Fraction Change/update diagnos is O Suspect If W // HF W // HF (410%) If W // HF (2 50%) Telev imaging Visit documentation (SOAP SOAP stamp SOAP stamp Visit Diagnosis status: With documentation (SOAP SOAP stamp Form settings Today's vitals GAL BP HR O2 With kg Target Withever kg prev With 177 kg N////////////////////////////////////	Heart Failure Management Tool v 3.0			The E2P HF	F tool is based on the following guidelines: <u>CCS</u> , <u>OH</u>
Visit documentation (SOAP) Visit Diagnostics RX Reconcilitation Billing Flowsheet Form settings Insert from previous: Jan 9. 2025 Clear all SOAP stamp Billing Requirements: 0050A may be submitted separately or in combination with other fee schedule codes for a rostered paint. INTHA* 3 Sep 19. 2023 Update Todays vitals 0Å Billing Requirements: 0050A may be submitted separately or in combination with other fee schedule codes for a rostered paint. INTHA* 3 Sep 19. 2023 Update Todays vitals 0Å Billing Requirements: 0050A requires completion of a flow sheet to be maintained in the patients record. Si = Fatigue, ==0122iness/syncope, ==0120iness/syncope, ==0110w: + ==010, sint ==000,	Diagnosis status: HF w/ Reduced Ejection Fraction Change/update diagnosis	⊖Suspect OH	Fw/rEF (≤ 40%)	HF w /mrEF (41-49%) ○HF w /pEF (≥ 50%) filter imaging
Insert from previous: Jan 9. 2025 Clear all SOAP stamp Today's vitals ddi IP HR O2 Wt Toget Whenews kg prev Wt: 179 kg NYHA* 3 - Sep 19. 2023 Update Cry Wt Toget Whenews kg prev Wt: 179 kg S: *Fatigue, *Blizzenses/syncope, *#Oltzbenses/syncope, *#Oltzbenses/syncope	Visit documentation (SOAP)	Visit	Diagnostics	Rx Reconcilit	ation Billing Flowsheet Form settings
Today's vitals \$\frac{41}{200}\$ PR UR O2 With No Prevention Prev	(insert from previous: Jan 9, 2025) clear all SOAP stamp	Billing Requirements:	Q050A may be sub	mitted separately	or in combination with other fee schedule codes for a rostere
NYHA* 3 - Sep 18,2023 Update (Dry Wt) S: *Fatigue, * <dizziness #="" *="" *<orthopnea-="" of="" pillow:="" syncope,=""> <pnd, *<="" *<hx="" *<sob,="" edema,="" of="" td=""> -0050A requires completion of a flow sheet to be maintained in the patients record. S: *Fatigue, *<dizziness #="" *="" *<orthopnea-="" of="" pillow:="" syncope,=""> <pnd, *<="" *<hx="" *<sob,="" edema,="" of="" td=""> -0050A is available to the following billing models: CCM, FHG, FHN, FHO, RNPGA, BSM, GHC, SJHC, SEAMO, WHA O: *Recent change in wt.* *Increase in edema.* -</pnd,></dizziness></pnd,></dizziness>	Today's vitals 🕍 BP. HR: O2: Wt: kg Target Wt: never kg prev Wt: 179 kg	patient.			
CV:S: +Patigue, *=Dizziness/syncope, *=Orthopnea- = # of pillow: * * * PND, *=Hx of edema, *=SOB, * -0050A least billow:	NYHA* 3 - Sep 19 2023 Update (Dry Wt)	Must be submitted a	after a minimum of t	wo pt visits with t	the 428 diagnosis code.
Six analysis, ** Six analysis, ** <td< td=""><td>Su statione - solizziones (sussesse - solthogenes, di eficiliare - solto - stato eficiliare - sologi -</td><td>QUSUA requires con O050A is available</td><td>to the following hill</td><td>sneet to be maintai</td><td>INED IN THE PATIENTS RECORD.</td></td<>	Su statione - solizziones (sussesse - solthogenes, di eficiliare - solto - stato eficiliare - sologi -	QUSUA requires con O050A is available	to the following hill	sneet to be maintai	INED IN THE PATIENTS RECORD.
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C: <recent change="" in="" wt.="</th"> Latest Latest Jan 9 C: VS: VP: Done 2023 Ore Respiratory Areado the second change in wt.= Latest Jan 9 Value Done 2023 Ore Respiratory Areado the second change in wt.= Areado the second c</recent>		This flowsheet tra	acks billing elem	ents from past t	tool documenta
CVSI:=JVP:=Elevated.s=Not elevated.s=Not seen/dome.>> «Volume status:=Vex.=CVp.=Kontrmal.>> «Volume status:=Vex.=Vex.=Vex.=Vex.=Vex.=Vex.=Vex.=Vex.	O: «Recent change in wt.»«No recent change in wt.» «Increase in edema.»«No increase in edema.»		Latest	Last	Jan 9
willinguit willinguit «Murmurs: «No murmurs.»«S3» «S4»» «Murmurs: «No murmurs.»«S3» «S4»» Respiratory exam: «Crackles: Yes. «Lung bases.»« Mid lung.»»« No.» «Wheezing: «Yes.»«No.» «Decreased air entry: Yes. «Suspected pleural effusion: «Yes.»«No.» Peripheral edema: «Ankle.» «Mid shin.» «Knee.» «Sacrum.» «Generalized.»»«None.» Pitting edema: «none»«+»«++>«+++»«++++» A: «Stable.»«Unstable/decompensated.» * P: «Medication «Reviewed.»«Updated.»» * «Discussed: «Salt/fuid vigilance, «Fhysical activity, »«Daily weight monitoring, »«Alcohol intake, »	CVS:«JVP:«Elevated.»«Not elevated.»«Not seen/done.»»		Value	Done	2025
winput winput Respiratory exam: «Crackles:«Yes-«Lung bases.»« Mid lung.»»« No.» «Wheezing:«Yes.»«No.»» «Decreased air entry: «Yes.»«No.»» «Suspected pleural effusion:«Yes.»«No.»» Peripheral edema: «Ankle.» «Mid shin.» «Knee.» «Sacrum.» «Generalized.»»«None.» Pitting edema: «a-Ankle.» «Mid shin.» «Knee.» «Sacrum.» «Generalized.»»«None.» Pitting edema: «a-Ankle.» «Mid shin.» «Knee.» Respiratory exam: «Crackles:« Unstable/decompensated.» « A: «Stable.»«Unstable/decompensated.» * P: «Medication «Reviewed.»«Updated.»» * Oiscussed: «Sall/fluid vigilance, «Fhysical activity, »«Daily weight monitoring, »«Alcohol intake, »		bpInput			
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«Smoking cessation»» * bisoprolol Jan 9 bisoprolol, bisoprolol	«Smoking cessation»» •	betaBlockerText	bisoprolol	Jan 9	bisoprolol, bisoprolol
«Reviewed need for vaccinations.» * mraText spionolactone Jan 9 spionolactone	«Reviewed need for vaccinations.» •	mraText	spironolactone	Jan 9	spironolactone, spironolactone
rgitText empagificzin Jan 9 empagificzin empagificzin		sgitText	empagliflozin	Jan 9	empagliflozin, empagliflozin

The Billing Flowsheet panel is designed to enhance transparency around the billing process associated with the E2P Heart Failure tool. In this section, users can review the specific areas of the tool that support billing for the Q050A code.

Form Setting Panel

Heart Failure Management Tool v 3.0	The E2P HF tool is based on the following guidelines: CCS, OH OS
Diagnosis status: HF w/ Reduced Ejection Fraction Change/update diagnosis	OSuspect OHF w /rEF (≤ 40%) OHF w /rreF (41-49%) OHF w /pEF (≥ 50%) filter imaging
Visit documentation (SOAP)	Visit Diagnostics Rx Reconcilitation Billing Flowsheet Form settings
insert from previous: Jan 9, 2025 clear all SOAP stamp	Form settings - customization and localization settings
Today's vitals 📶 BP: HR: O2: Wt: kg Target Wt:never kg prev Wt: 179 kg	Changes MUST be made and saved in form editor mode. Customizations will be reflected site-wide for all users
NYHA* 3 - Sep 19, 2023 Update (Dry Wt)	SOAP note stamp customization
S: «Fatigue, >«Dizziness/syncope, >«Orthopnea- # of pillow: • > «PND, >«Hx of edema, >«SOB, > «Chest pain > • O: «Recent change in wt.»«No recent change in wt.» «Increase in edema.»«No increase in edema.»	Enable only ONE checkbox 1. Select option 2. Stam p name Stam p name is required if using custom stamp option Custom stamp enter name of stamp here Default E2P SOAP stam p will be selected otherwise None (AI Scribe)
CVS:«JVP:«Elevated.»«Not elevated.»«Not seen/done.»» «Volume status: «Wet.»«Dry.»«Normal.»» «Murmurs:«No murmurs.»««S3» «S4»»»	Custom form and weblink referrals customization All steps (1-3) MUST be completed for link to appear Referral targets 1. Select Type 2. Input display label 3. Add Resource Name (websile or custom form)
Respiratory exam: «Crackles:« Yes-« Lung bases.»« Mid lung.»»»« No.» «Wheezing:«Yes.»«No.»» «Decreased air entry: «Yes. »«No.»» «Suspected pleural effusion:«Yes.»«No.»»	w ebs & cus tom form button label cus tom form or w ebs & link w ebs & cus tom form button label cus tom form or w ebs & link
Peripheral edema: ««Ankle.» «Mid shin.» «Knee.» «Sacrum.» «Generalized.»»«None.» Pitting edema: «none»«+»«++»«+++»«+++» •	w ebsite custom form button label custom form or w ebsite link w ebsite custom form button label custom form or w ebsite link
A: «Stable.»«Unstable/decompensated.» •	website custom form button label custom form or website link
P: «Medication «Reviewed.»=Updated.»» • «Discussed: «Salt/fluid vigilance, »«Physical activity, »«Daily weight monitoring, »«Alcohol intake, » «Smoking cessation»» • «Reviewed need for vaccinations.»(*	Im aging referral targets website custom form button label resource name website custom form button label resource name website custom form button label resource name website custom form button label resource name

The Form Settings panel displays all the customized settings for the form. Any changes must be made in the form editor, and all updates will apply site wide. *Please see the installation guide for instructions.*

At the bottom of the tool are links to the usage analytics, feedback, user guide, and references for your review.

Usage analytics Feedback	Generate Note
eHealth CEP Evidence2Practice Ontario's tools for primary care are developed and de eHealth Centre of Excellence and the Centre for Effective Practice.	vered by the Tool user gu



Diabetes Tool Version 1.1

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Diabetes Screening & Diagnosis Window13
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Patient Dashboard
Assessment15
Specific Complications Monitoring & Co-morbidities
Lifestyle & Self-Management16
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Purpose of the Tool

The objective was to create an EMR-integrated tool that supports clinicians in the screening and management of diabetes. The E2P diabetes tool for TELUS PSS supports a more comprehensive picture of the clinical assessment, pharmacologic & nonpharmacologic treatment goals, shared decision-making, self-management, and ongoing monitoring by the clinician, thereby ensuring that a comprehensive plan for the patient is created where appropriate.

Features include:

- 8 out of 9 quality statements for people with Diabetes Type 2 or Prediabetes within the tool
- Review the last K030 and Q040

DM Toolbar

The patient has a DM2 o	r prediabetes diagnosis in their Problem list
Diabetes	Clicking on this button will give the clinician access to the full tool.
Last visit: <u>Sep 18, 2023</u> Last visit: Jan 18, 2023	Red text will appear if someone is overdue for a visit. Prediabetes is 6 months and DM2 is 3 months for frequency, but this is also adjustable in the assessment module.



The patient does not have a DM or Prediabetes diagnosis in their Problem list

Diabetes	Clicking on this button will trigger the screener window to appear.
Last screened: Oct 11, 2023	Screening has a frequency set for 36 months to revisit. It will
Last screened: Sep 18, 2017	turn red after 36 months.

Diabetes Screening and Diagnosis Window

The diabetes screening and diagnosis window is where users can update the diagnosis status, navigate to the Canadian diabetes risk assessment questionnaire, review relevant labs, and view the risk factors. The screening frequency field can be customized for each patient based on the Diabetes Canada screening and diagnosis algorithm.

Diabe	etes Scre	ening and D	iagnosis v 1	.1	inse	rt from previous: Sep 3, 2024	clear form	[]] E2P)	
B	Diagnosis s	status: Very high	risk	Sc	reen freq (months)	6 update			
~	Update:	Diabetes Type	2 Prediabete	es 🗌 Ve	ry high risk 🛛 🗍	ligh risk ULow risk/normal			
Use the	e Canadian	diabetes risk ass	essment questionn	aire (CAN	RISK) to determine	risk level and recommended screer	ning frequency		
Last do	one:Sep 3, 20)24 Las	st score:39	updat	e risk score:				
Risk fa	ctors: Match	on one or more ri	sk factors View r	isk factor	s summary				
To inte	rpret A1C/FP	G results for undia	agnosed/asymptor	natic indiv	iduals, follow the Di	abetes Canadascreening and diagn	osis algorithm		
Lab	s Gen	erate lab req 🔵	•						
	Lab value	Lates t result	Last done	Diag	nostic cutoff	Frequency (mos)			
	A1C	0.057	May 18, 2022	< 1		36			
	FPG	12	Aug 8, 2024	< 5.6	mmol/L	36			
	2h PG OTT	18	Aug 8, 2024	< 7.8	mmol/L 🕕	N/A			
	RPG	35	Aug 8, 2024	< 11.1	mmol/L 🕕	N/A.			
Add	itional notes								
	Usage analy	tics Feedbac	k						
eHealt	Evidence2Practice Ontario's tools for primary care are developed and delivered by the eHealth Centre of Excellence and the Centre for Effective Practice.								



Diagnosis status

The diagnosis status can be updated to reflect one of the following:

- Diabetes type 2
- Prediabetes
- Very-high risk

- High risk
- Low risk/normal

Selecting diabetes type 2 and prediabetes diagnoses will add a coded diagnosis to the CPP Prob List in the patient's chart.



Launching Clinical Modules

The components related to the provision of diabetic care have been broken into 5 modules, allowing for flexibility.

Starting from Assessment, Complication Monitoring, Lifestyle/Self-management, Management, Medication Management, and Referrals & Follow-up, these modules make up the visit portion of the tool and can be shown on their own by clicking on the individual buttons or can be viewed all together by clicking Full Visit, which is the default layout. These modules have form memory and will populate upon selecting the pull from the previous button.

	Visit	▼ Dashbo	pard				Resources
١	/iew: Full visit	Assessment	Complications Monitoring	Lifestyle / Self-Management	Med management	Referrals & Follow-u	p



Patient Dashboard

The patient dashboard is separate from the visit portion of the tool and can be hidden and shown by clicking the dashboard button at the top. This section provides a summary of the patient's most current lab results at a glance and includes the link to generate a lab requisition form, filter labs, and visit flowsheet.

The lab req form has been developed with the intention to be used for both heart failure and diabetes, it includes the relevant lab test for initial investigations and ongoing management of the conditions.

The default ranges included in the tool are based on the guidelines provided for the general population.

	Patient Dashboard								
For Review Lab value	Latest result	Last done	Goal	ø	Considerations:	Filter Labs Visit flow sheet			
A1C	0.67	Oct 21, 2022	<= 0.07 %	Due	A1C values are ≥ 1.5% above target, initiating metformin in				
ACR	never done	never done	< 2.0 mg/mr	Due	combination with a second antihyperglycemic agent should be considered to increase the likelihood of reaching target				
eGFR	73	Oct 21, 2022	> 60.0 mL/n						
LDL-C	never done	never done	< 2.0 mmol/	Due					

Assessment Module

In the assessment module, clinicians can update how the patient feels since the last visit and document if the patient has experienced hypoglycemia as well as how many episodes since the last visit.

A key feature is the placeholder text that is designed to help prompt the clinician to document any information regarding additional symptoms and notes.

Today's vitals are embedded directly into this module which will pull in the patient's most up-to-date vitals for blood pressure, heart rate, weight, waist circumference, and BMI.

Assessment Subjective/Objective									
Reason for Visit: Since last visit, patient feels: Symptoms since last visit: Additional Sx & Notes (frequent or recurring infections», «tingling or numbness in hands/feet,» «slow to heal cuts and bruises,» (unusual thirst,» «frequent urination,» «weight change,» «extreme fatigue,» «blurred vision»	Image: Second state state Image: Second state <th image:="" second="" state<="" th=""></th>								
	BMI:								

Specific Complications Monitoring/Co-morbidities Module

In this section, clinicians can monitor the specific complications and co-morbidities associated with diabetes. With the ability to identify which conditions the patient has been diagnosed with, users can input the date last screened/reviewed, filter diagnostic tests, as well as document relevant information in the quick note sections.

A key feature in this section is the gear icon that enables clinicians the ability to modify the default screening and lab value ranges and tailor them to the individual patient's needs.

Specifi	c complication monitoring	/ co-morbiditie	s			
Dx Confirme	bd	Screened/ Reviewed		Quick Notes		0
	Peripheral neuropathy D Last done: Sep 3, 2024	Screened	Foot exam ¹ (nlow's foot scree) score:	10 g monofilament:	
	Retinopathy ()	Reviewed	Optometry visit within past year	? <mark>V</mark> es, up to date?	No, add reminder to care plan	OHIP coverage in fo
	Due Gum disease 1	Screened	Dental visit within past year?	Yes, up to date	No, add reminder to care plan	
	Chronic kidney disease () Last done: Jan 19, 2024					
	Cardiovascular disease () Last done: Jan 19, 2024 EC	:G: 🕕 Latest resu	It: normal Last done:	neverdone Due EC	G stress test. 🚺 Latest result: abnormal	Filter Diagnostic Tests Last done:
	Due Dyslipidemia () Last done: Sep 3, 2024	Screened	Lipid Profile			
	Mental Health Monitoring: Due Last done: Sep 3, 2024	Screened PHQ-9: 2	0 last done: Sep 3, 2024	GAD-7: never done	ast done: open PAID Questio	onnaire
	Due Erectile dysfunction () Last done: never done	International Index	of Erectile Dysfunction Question			

Lifestyle and Self-Management Module

The management module supports clinicians in identifying lifestyle changes that can be taken into consideration as well as launches the smoking status toolbar.

Lifestyle and self-management considerations	Resources and care plan
Diabetes management should be an interactive and collaborative effort between the clinician and patient. Self-management support should be	e person-centered, focusing on
the individual's ability and resources available to them.	
Nutrition appropriate diet discussed individualized nutrition 🕕	
Physical activity >150 mins/week	
Smoking status ex-smoker discussed progress and methods to quit	
Sickday management educated patients on planning for sickdays	
Driving guidelines educated on driving safely (using insulin or insulin secretagogues)	
Glucose self-monitoring Counselled Referred to diabetes education centre/program	



Medication Module

The purpose of the medication module is to document medication adherence and response. The main feature is the Medication reference tool, which was created to provide more information concerning coverage, harms, when to consider dose reduction, etc. The dropdown medication list can be used to select the specific medication as well as prescribing it directly from the tool. Within the cardiovascular protection section, clinicians can document and track which drug class group they have prescribed for the patient.

This module also pulls in the patient's immunization records and enables clinicians to input any additional treatments the patient has obtained.

Medication management					
When starting or adjusting med	lications, consider reviewing t	he Medication reference tool			
Monitoring - adherence and	response	optional notes			
Is the medication helping?	○Yes ○No				
Side effects experienced?	OYes ()No				
Severity of side effects	Tolerable 🗸				
Cardiov ascular protection					
Statins	Prescribed				
ACE /ARB 🜖	Not prescribed				
SGLT2i or GLP1-RA	Prescribed			Immunizations	
Nonsteroidal MRA 🕠				Influenza (annual)	Last done:
Medication change summar	у			Pneumococcal (Pneu-P-23	Last done:
				Shingrix (Shingles)	Last done:
	Glumetza®	~	Prescribe		Perform treatment

Resources and Care Plan Module

This module has been transformed into a consolidated care plan that includes a collection of curated resources for heart failure, diabetes, and prediabetes, anxiety disorders & depression, as well as COPD. This module is the same within both the heart failure and the diabetes tool; for more information, <u>click here</u>.

Anxiety Disorders and Depression Tool Version 1.1

Table	of	Со	ntents	
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Patient Dashboard	0
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Medications	2
Referrals & Follow-up	2
Resources and Care Plan	3

Purpose of the Tool

Our objective was to create an EMR-integrated tool that supports clinicians in the screening and management of mental health. The E2P anxiety disorders and depression tool for TELUS PS Suite EMR supports a comprehensive picture of the patient's mental health condition, treatment goals, and potential risk for suicide – thereby ensuring that a safety plan for the patient is created where appropriate.

Anxiety Disorders and Depression Toolbar

The patient has an anxiety disorder or depression diagnosis in their Problem list								
Anxiety & Depression	Clicking on this button will give the clinician access to the full tool.							
Last visit: <u>Sep 18, 2023</u>	Last Visit: will appear if the patient has a confirmed MH diagnosis and will pull in the last visit date.							
Change/Update Diagnos is :	Within the visit tool, if there are any suspected disorders							
Screening Tool	but not yet confirmed, clicking this button will trigger the							
	screener tool to appear and allow users to confirm the diagnosis.							



The patient has a suspected or does not have a DM or Prediabetes diagnosis in their Problem list

Anxiety & Depression

Clicking on this button will trigger the screener tool to appear.

Last screened: Oct 11, 2023

Last Screened: will pull in the last date the screening tool was completed.

Anxiety Disorders and Depression Screening Tool

The purpose of the anxiety disorders and depression screening tool is to house all related screening tools and lab tests in one central location to support making a diagnosis. The appropriate screening tools are linked directly beside the respective disorder and once the assessment is completed, the score will populate into the latest score section. Both lab results and screener scores can be viewed in a graph.

Depressio	on and An	xiety Dis	orders	s - Screening V 1.0.0	id etiametizina	labela maint	aining a facu	Fu	II Visit Tool	
creening too	speaking to p ols	atients use	e underst	andable language and avo	ia sugmatizing	iabeis, maint	aining a rocu	s on your pa	References strengths	fresh
D	isorder type			Screening tool	Latest	Last done	Diag Sus pected	nosis Confirmed]	
	De	epression		PHQ-9	never done]	
Anxiety / G	General Anxiety	Disorder		GAD-7	never done					
	Social Anxiety	Disorder		Spin scale	never done]	
	Panio	Disorder	Pa	nic disorder severity	never done					
Specific	phobia or ago	oraphobia	leverity r	measure for specific phobi	never done					
			_		(in a					
los Lab name	a Latest result	Last do	ne	Additional notes	Ins	ert from prev	ious:		Filter L	abs
Hb	18.1	Oct 21, 20	22						Launch O	cean
HbA1C	0.67	Oct 21, 20	22						Full Visi	t Tool
TSH	1.2	Oct 21, 20	22							
Ferritin	ever dor									
B-12	ever dor									
Usage analytics Feedback										



Launching Clinical Modules

The components related to the provision of mental health care have been broken into 4 modules, allowing for flexibility. These modules have form memory and will populate upon selecting the pull from the previous button.

Visit	▼ Dashboard			Se	elect visit type 🛛 🗸	Resources and Care Plan
View : Full visit	Comprehensive Assessment	Management Plan	Medications	Referrals & Fo	ollow-up	Vis it tool menu
View : All	Labs/Metrics History					Das hboard menu

The visit tool menu starts at Full Visit, Comprehensive Assessment, Management Plan, Medication, and Referrals & Follow-up; these modules make up the visit portion of the tool and can be shown on their own by clicking on the individual buttons or can be viewed all together by clicking Full Visit, which is the default layout. These sections can be shown on their own or all together by clicking 'All'.

Patient Dashboard

The patient metrics and labs section will provide a summary of the patient's most recent lab results at a glance and include the link to generate a lab requisition form. The purpose of the patient history section is to provide an area intended for the documentation of the patient's history.

View : All	Labs/Met	trics Hist	ory					Das hboard menu	
			Dashboard: Patient	Metrics	and Labs				
M Lab agent	Metr	ics		â	Lab name	Labs	Lastdone	Generate Lab Req	
GAD-7	Lates tres uit	Last done]	Hb	18.1	Oct 21, 2022	Filter Labs	
PHQ-9				[HbA1C	0.67	Oct 21, 2022		
ui			1	[TSH	1.2	Oct 21, 2022		
			Open Ged-7 Custom form	[Ferritin	ever dor			
			Open PHQ-9 Custom form	[B-12	ever dor			
			Launch Ocean	-					
Dashboard: Patient History (note tooltip)									
Information adde	Information added to this section will be saved for future review and revision Filter screening history Filter visit history								
History of str	ress or traum	na (note toolt	ip)						



Comprehensive Assessment Module

In this module, clinicians can document the reason for the visit, what this visit is related to, how the patient feels since the last visit, and any recent stressful or traumatic life event(s). A key feature embedded is the insert stamp functionality that stamps in information from pre-designed templates and is intended to save documentation time and support the documentation of care in a standard format.

	Visit	insert from previous:	clear form
Comprehensive Assessment			
Subjective			
Reason for visit details:			
Since last visit, patient feels: Improv	ed 🗸		
Recent stressful or traumatic life of	events Consider asking about work, school, divorce/break	ups, bereavement, trauma, abuse, etc	
For patients with a severe history of abu	use or trauma, consider refer to mental health services or an eC	Consult	
Suicide risk assessment: 획 🛛 🛈	select one v Safety plan discussed	safety plan form	11
	·	Weblink: Columbia-Suicide Severity Rating	Scale (C-SSRS)
Subjective notes(in attaction SDO	H lifestyle Personal and psychosocial support)		
Consider asking about housing employ	when the income etc. and supporting patient to address and	d manage social determinants	
Consider asking about diet, physical ac	tivity, sleep, total screen time		
Consider asking about family, friends, a	ana community		
Consider asking about family, friends, a Objective			
Consider asking about family, friends, a Objective Mental status examination	na community Insert stamp	ഷ്	Today's vitals
Consider asking about family, friends, a Objective Mental status examination When assessing consider:	ina community	1	Today's vitals

Management Plan Module

The management plan module consists of sections for psychotherapy and lifestyle considerations. The intention for this module is to work with the patient to decide whether psychotherapy should be used as a monotherapy or as an adjunctive therapy as well as discussing which lifestyle considerations should be optimized. Included are a number of decision-support aids, and direct links to free and at-cost psychotherapy options.





Medications Module

The purpose of the medication module is to create and document medication management plans based on the latest best practice guidelines for anxiety disorders and major depression, which in turn also populate the patient care plan with the most recent updates to their medication plan. Included are many guidelines and decision support pop-ups that provide information regarding patient and medication factors to consider when initiating treatment throughout the module.

ledication	
Engage the patient in shared decision-making about thei	ir medications. See general guidelines: 💶
Considerations if pregnant or post-partum 🛛 🌒	
Talking points for starting and taking medications 🖳	
Current med plan	
first line therapy or monotherapy: adjunctive therapy:	
Medication Plan	
Monitoring, adherence and response Consider using scales when monitoring a patient's res	sponse to medication when combined with meaningful conversation .
Is patient taking medication(s) as directed? : Oyes	ONo
Is the medication(s) helping? : \bigcirc_{yes}	ON0
pagativo sido offecto2 : OVes	

Referrals and Follow-up

This module provides guidance on follow-up appointment schedules and includes a link to the Care Plan and Resources Module.

Referrals and follow-up	
Follow up with patient to ensure they have timely access to the agreed upon medications	
Recommended to schedule f/u: Every 2 weeks for 6 weeks or until adherence and response are achieved	
Every 4 weeks until remission	
Next follow-up appointment booked for: 4 w eeks ~	
Referrals and follow - up notes	
«Referred out for management»	
	Care plan and resources
	Open health map 🥪 cean
Generate summar	y note / Complete form)

Once the visit has been completed, the generate note feature will quickly capture all your documentation into a concisely summarized visit note and copy it to the patient's chart. It will also save a copy of the completed visit form below the note, which is in a collapsed state automatically to save space but can be expanded for review if desired.



□Jan 25, 2024 CL SUBJECTIVE Today's visit is related to Depression The reason for visit is patient has low mood Since the last visit, the patient is feeling Worse Recent stressful or traumatic life events include lost job Suicide Risk Assessment: Low Risk Safety plan was discussed with patient Notes pertaining to support lifestyle and social determinants of health Social determinants of health «Housing: » «Employment: » «Food: » «Income: » OBJECTIVE Mental status exam : Affect/Behaviour: «no concerning behaviours» «restless» Dress/Groom: «normal» Speech: «normal» Perception: reported hallucinations Thoughts: «normal content and process» Insight: «awareness» ASSESSMENT Investigations MANAGEMENT Patient has been referred to : Psychologist Discussed Sleep hygiene Patient is taking medication as directed. The medication is helping. Next follow-up appointment booked for 2 weeks □Jan 25, 2024 E2P - MH - Anxiety Disorders and Depression Visit Tool PSS (Click to expand) CL

Resources and Care Plan Module

This module has been transformed into a consolidated care plan that includes a collection of curated resources for heart failure, diabetes, and prediabetes, anxiety disorders & depression, as well as COPD. This module is the same within all E2P tools for TELUS PSS; for more information, <u>click here</u>.



COPD Tool Version 1.1

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Purpose of the Tool

Our objective was to create an EMR-integrated tool that supports clinicians in the screening and management of chronic obstructive pulmonary disease (COPD). The E2P COPD tool for TELUS PS Suite EMR supports a comprehensive picture of the patient's condition and treatment goals.

COPD Toolbar

There are two proposed workflows that will be launched from the COPD toolbar. The first is the *screening and diagnosis workflow*. All patients will initiate this workflow when the COPD button is triggered. The second is the *COPD management workflow*. A patient will fall into this workflow once their COPD diagnosis status has been updated to either; 1) confirmed by spirometry 2) unconfirmed by spirometry or 3) suspect.

Shown in green: If a diagnosis status is confirmed, unconfirmed, or suspect, it will display the "last visit" date to let clinicians know when the patient was last seen or when the form was completed.

It is important to note that a diagnosis status is different than a diagnosis. The diagnosis status reflects that spirometry has been considered to confirm a diagnosis. The "update diagnosis" form allows users to input spirometry results in a way that the tool can use and be used for quality improvement initiatives (i.e., searches.)

Shown in red: If the diagnosis status is never done or screened, it will display the "last screened" date and direct the clinician to the "screening and diagnosis" window.

Each of these workflows has an individualized frequency target. The frequency for visits is 12 months by default but can be edited based on the patient's individual needs and/or the user's discretion. The text will turn red if the patient is overdue for a visit.

The patient has a COPD	diagnosis on their Problem list
COPD	Clicking on this button will give the clinician access to the visit tool.
Last visit: <u>Sep 18, 2023</u>	The frequency for visits is 12 months by default but can be edited based on the patient's individual needs and/or the
Last visit:	user's discretion.
Jan 18, 2023	The text will turn red if the patient is overdue for a visit.
The nationt does not ha	vo a COPD diagnosis on their Problem list
The patient does not na	ve a COPD diagnosis on their Problem list
	Clicking on this button will trigger the screener window to appear.
COPD Last screened:	Clicking on this button will trigger the screener window to appear.
Last screened: Oct 11, 2023	Clicking on this button will trigger the screener window to appear. The frequency for screening is 12 months by default but can be edited based on the patient's individual peeds and/or
COPD Last screened: Oct 11, 2023	Clicking on this button will trigger the screener window to appear. The frequency for screening is 12 months by default but can be edited based on the patient's individual needs and/or
COPD Last screened: Oct 11, 2023	Clicking on this button will trigger the screener window to appear. The frequency for screening is 12 months by default but can be edited based on the patient's individual needs and/or the user's discretion.
COPD Last screened: Oct 11, 2023	Clicking on this button will trigger the screener window to appear. The frequency for screening is 12 months by default but can be edited based on the patient's individual needs and/or the user's discretion. The text will turn red after 12 months to remind the user to

COPD Screening Tool

When a patient does not have COPD as a diagnosed condition in their problem list or chart, clicking on the "COPD" button will open the screening and diagnosis form window.

COPD Scree	ening and Diagnosis V 1.1		## E2P	
Diagnosis status: Confirmed Update < Update diagnosis with spirometry to definitively confirm diagnosis				
Identify and mon	itor patients at risk			
Risk factors:	6	View risk factors summary Screen freq (months): 12		
If COPD is suspected, patient will need spirometry testing to confirm diagnosis				
Actions Patient referred to spirometry Open health map 2000 Opirometry referred in-office Send internal message Opirometry declined				
Additional notes				



Screening and diagnosis form has three main functions:

- 1) Launch the "update diagnosis" form to input spirometry results or to indicate if COPD management is going to continue without confirming by spirometry.
- 2) Review and document risk factors that identify clinically suspected COPD patients who may require spirometry testing.
- 3) Taking action by obtaining a spirometry test either through a referral or an in-office resource.

Update Diagnosis Status

Users can open the update diagnosis button, which will open the update diagnosis form. Here, users can update the spirometry results, entering the date it was performed, the absolute FEV1/FVC ratio, and/or the FEV1%, and LLN. Based on the values entered, the tool will automatically stage the severity of airflow limitation; mild, moderate, or severe. If results are consistent with a diagnosis (FEV1%<.7) the user can add the diagnosis to the patient's problem list by clicking on the respective button and selecting the coding system used in the user's clinic. The diagnosis status "custom vital @COPDdx:" will be updated to **confirmed**. If results are not consistent with a COPD diagnosis (FEV1%>.7) The diagnosis status "custom vital @COPDdx:" will update to **screened** upon adding to notes.

🕕 COPD ι	Ipdate Diagnosis	V 1.0.0	
The purpose of thi	s form is to capture the s	status of diagnosis o confirmed by spirometry,	• unconfirmed by spirometry, • screened with spirom
Previous Results	Date:	Absolute FEV1/FVC ratio never done	FEV1% never done
Update Results	🗸 with spirometry	without spirometry	Add diagnos is to problem lis t
	Date: mmm d, yyyy Absolute FEV1/FVC ratio		
	LLN:		
0	FEV1%		
	Stage		
Spirometry should b	e performed before and afte	er the administration of an inhaled bronchodilator*	
eHealth CE	P Contre trr Effective Prestor	ractice Ontario's tools for primary care are developed ntre of Excellence and the Centre for Effective Practic	d and delivered by the e.

Reviewing risk factors

From this form, users have the option to review the risk factors associated with clinically suspected COPD patients. There are two categories: respiratory symptoms and other risk factors. People are clinically suspected of having COPD if they have at least one respiratory symptom and one risk factor of COPD. For patients who have at least one in either category the screening form will recommend that if COPD is suspected, the patient will need spirometry testing to confirm the diagnosis.



The 'check for identified symptoms' button will update the checkboxes with any previously identified factors. (The form will check the EMR risk factors area for smoking status.) The total number of matches will be displayed on the screening and diagnosis form.

The use of this form allows the clinicians to be able to see the date the last screening was completed as well as document the respiratory and risk factor symptoms the patient exhibits.



Taking Action

If spirometry is recommended as a course of action based on the patient's identified risk factors, the user can indicate that a referral has been sent, or that spirometry has been/will be done in-office. To support referrals a link is provided to the ocean health link map. To support in-office referrals, a quick message button function has been embedded into the form. This will send a message to the user identified by initials to book a spirometry. Both of these checkboxes will update the diagnosis status to **suspect**. If spirometry is not an option, users can continue to the COPD pathway using the unconfirmed checkbox. Users will be asked to identify a reason for declining to confirm with spirometry.



Launching Clinical Modules

The components related to the provision of mental health care have been broken into 4 modules, allowing for flexibility. These modules have form memory and will populate upon selecting the "insert from the previous" button.

The visit tool menu starts with Full Visit, Assessment, Lifestyle/Self-Management, Med Management, and Resources & Care Plan, these modules make up the visit portion of the tool and can be shown on their own by clicking on the individual buttons or can be viewed all together by clicking Full Visit, which is the default layout.

СОР	D Manag	ement Tool	V 1.0.0			/// E2P
Diagno	osis status:	confirm ed		odate		Visit freq (months): 12
View:	Full visit	Assessment	Management	Med management		Resources and care plan
				Visit	insert from previous:	Jan 17, 2024 Clear form

Assessment Module

Clinicians can document the reason for the visit, how the patient feels since the last visit, today's vitals, and COPD symptoms. A key feature embedded is the insert stamp functionality that stamps in information from pre-designed templates for COPD symptoms and is intended to save documentation time in an easy-to-use and accessible format. Using the text boxes in the vitals section will universally update those measurements in the patient's chart. Clicking the measurement label will launch a graph for historical values.

The degree of COPD-related disability depends on symptom severity. The E2P uses embedded tools to assist in measuring the degree of disability.

- 1) COPD Assessment Test
- 2) MRC Dyspnea Scale

Additionally, the tool supports capturing a history of acute exacerbations (timing, frequency, severity) and uses an algorithm in the background to measure the risk of future exacerbations. These elements combined with the spirometry results help to build a bigger picture to support the user in recommending a pharmacologic pathway for the patient.



COPD Management Too	bl V 1.0.0			/// E2P		
Diagnosis status: confirmed	Diagnosis status: confirmed Update Visit freq (months): 12					
View: Full visit Assessment	t Management Med I	nanagement	Reso	ources and care plan		
	Visit	insert	from previous: Jan 17, 20	24 clear form		
Assessment Subjective/Ob	ijective					
Reason for Visit:	lease select 🗸					
Date of hospital visit:	nmm d. vvvv					
Since last visit, patient feels:	ielect 🗸					
Actions						
COPD Assessment Tool	25		<u>ଲ</u> ା	Today's vitals		
m MRC Dyspnea scale	5 Mar 17, 2022		BP:	mmHg		
Update spirometry Jan	17, 2024 FEV1% 17 Very	Severe (FEV1 <30%) FEV1/FVC	0.5 HR:	bpm		
Record exacerbation # o	f AECOPD in last year: 0 🖬 Graph	patientisat Lowrisk o	fexacerbations WT:	kg		
Refresh values 😏			RR:	bpm		
Consider comorbidities (e.g., as thma,	metabolic dis eas es, mental illness, os teoporos is) when assessing and planning care w	/ ith patients . 02:	96		
Additional Notes sympton	ns					
)		

Using the record exacerbation form

Clicking on the checkbox will automatically insert today's date. Right-click on the date field to change the date. The algorithm counts the number of exacerbations in the past year based on today's date, so while capturing information as accurately as possible is best – if specifics are unknown, it is still best to insert a date. The severity dropdown is also used to stratify those at risk and also offers opportunities to educate patients on what is considered an exacerbation.

The form will also show the last done date to assist in gathering the most relevant information (e.g. "Since X date, have you had any times where you've had to manage an exacerbation). When accessory forms are used, the refresh button must be used to update the most recent vitals.

Exacerbation	Last time form was done: 🕕 🕕	 E2P
Add exacerbation	mmm d. vvvv Severity: please select	~
Add exacerbation	mmm d. vvvv Severity: please select	~
Add exacerbation	mmm d. vvvv Severity: please select	~
		Finish
	Evidence2Practice Ontario's tools for primary care are developed and delivered by the eHealth Centre of Excellence and the Centre for Effective Practice.	



Management Module

The management module offers the opportunity to capture elements that were discussed during the visit. Users will also be able to review the patient's **immunization** record at a glance, this includes the influenza vaccine, pneumococcal, COVID, RSV, Shingles, and Tdap. Users can also indicate patients who are on **oxygen therapy** as well as initiate elements in the COPD action plan (part of the Care Plan).

This section also includes opportunities to document **lifestyle considerations**: the smoking status form (where users can update their smoking status as well as links to a resource for methods to quit), self-monitoring and management discussions, and physical therapy recommendations.

These sections also get included in the generate note feature that triggers once the visit has been completed and will quickly capture all your documentation into a concisely summarized visit note and copy it to the patient's chart.

COPD Management Tool	V 1.1		References III E2P
Diagnosis status: confirmed	Update		Visit freq (months): 12
View: Full visit Assessment	Management Med manage	ment	Resources and care plan
	Visit	insert from previ	ious: Jan 17, 2024 Clear form
Management Immunizations			Perform Treatment
Influenza (annual)never donePneumococcalnever doneCovid vaccines(s)never done	* review need for influenza vaccine * review need for pneumococcal vaccine 0 dose(s)	RSV never done * Cons Shingles never done * revie Tdap never done * revie	sider the RSV vaccine for patients with COPD w need for Shingles vaccine w need for Tdap vaccine
Oxygen Therapy			A
Patient on oxygen therapy	ai cannula	Regular Oxygen 4 L/min	Increase oxygen (L/min) to 6
Smoking cessation Self-monitoring and management Couns elled Physical activity Referred to pulmonary rehab p Couns elled on daily activity rou	Smoking status ex-s moker dis cus rogram	sed progress and methods to quit	Smoking Treatment for Ontario Patients
Referred out for management			
Referrals and follow-up «Referred out for management»	The visit form needs to be added to the chart	first for the care plan to reflect lates	t updates Resources and care plan
			Generate summary note / Complete form
Usage analytics Feedback			
Health CEP Centre Prosition	Evidence2Practice Ontario's tools for primary eHealth Centre of Excellence and the Centre f	care are developed and delivered l or Effective Practice.	by the



Medications Module

The purpose of this section is to document **monitoring**, **adherence and response** to existing medications as well as **update the medication plan**. A link to the Canadian Thoracic Society (CTS) Guidelines for COPD is included at the top of this section to support users in categorizing the burden of the condition on the patient. This section will also pull in the patient's CAT score, dyspnea score, FEV ratio, and AECOPD score for the user to consider when initiating treatment.

A key feature in this section is the **medication reference tool**, which was created to provide more information concerning coverage, harm, monitoring, and when to consider dose reduction, etc. New to the reference tool is the opportunity to **COPY** the med name to bring back into PSS.

COPD Management Tool V 1.1	References	111 E2P
Diagnosis status: confirmed Update	Visit freq	(months): 12
View: Full visit Assessment Management Med management	Resources	s and care plan
Visit insert from previous:	Jan 17, 2024	clear form
Medication management		
Consider reviewing the Medication reference tool when starting or optimizing medication	s.	
Monitoring, adherence and response last updated: Sep 3, 2024		
Initiate bronchodilators and provide education on the proper inhaler technique		
Is patient taking medication(s) as directed?: OVBS		
is the medication(s) helping?: OYES ONO		
negative side effects ? : Oyes Ono Minimal 🧹		

Medication Plan

Users have the option to allow the tool to categorize the patient's COPD burden of disease using an algorithm adapted from the CTS guidelines factoring in the patient's more pressing factor, the tool will generate a recommended path for pharmacologic treatment. Once the scores have all been populated, users can click on the "show recommended" button and trigger the tool to show the treatment options for the patients.

Alternatively, the user could also click the "show all" button and review all the pharmacologic treatment options. Once a decision has been made, this section also can launch the prescription writer directly from the tool.



Use the input text boxes to **PASTE** values from the medication reference tool and the PRESCRIBE button to launch the prescription writer.

Using the checkboxes alongside the treatment path (i.e. LAMA or LABA) will update the date the medication plan was last updated.

The COPD Action Plan and Prescription for flare-ups can be initiated from the visit form. A more detailed patient-facing version is included in the care plan.

Medication Plan	last updated:			Review CTS figure on recommen	dations for pharmacological treatment
SHORT-ACTING	show			A SABA rescue inhaler should be o	ffered to all people diagnosed with COPD
LONG-ACTING	show recommende	ed long acting st	Stratify treatme	nt based on severity of symptoms and the	frequency and severity of acute exacerbations
	CAT 25	m MRC Dyspnea 5	FEV1 17	AECOPD Risk Low risk	
Only step dow n in therapy if it did not improve symptoms, health status declined, or the risk of adverse events outweighs the benefit.					
COPD Action Plan These values will be used in the care plan to generate a patient facting action pl					
Regular s putum colour white Exacerbating factors					
If more short	t of breath than us ual	Increase puffs of 2		to 4 puffs per day, to a max of: 2	times per day.
Additional Notes					
create prescription for COPD flare-ups					

Referrals and Follow-up

This section allows for documentation regarding whether the patient was referred out for management including a link to the Care Plan and Resources Module.



Patient Care Plan and Resources Module

This module has been transformed into a consolidated care plan that includes a collection of curated resources for heart failure, diabetes, and prediabetes, anxiety disorders & depression, as well as COPD. This module is the same within each tool in the bundle, for more information, <u>click here</u>.

New with this launch, in addition to COPD resources, is the COPD Action Plan and Prescription for Flare-Ups.



Overview of Usage Analytics

Please visit our website to review our overview of usage analytics.

Contact

As part of the Evidence2Practice Ontario (E2P) program, the <u>eHealth Centre of</u> <u>Excellence</u> is providing change management at no cost to support clinicians with the implementation and optimal use of E2P tools.

If you have any questions, please reach out to <u>EMRtools@ehealthce.ca</u> and we will be happy to help!

E2P brings together multi-disciplinary, cross-sector expertise under the joint leadership of the Centre for Effective Practice, eHealth Centre of Excellence, and North York General Hospital. Funding and strategic guidance for E2P is provided by Ontario Health in support of Ontario's Digital First for Health Strategy.

