



Introducing Bernie

He “burns out” so you don’t have to

Bernie is a secure automated solution that has been designed to utilize the user interface of the EMR to execute a business process. The bot searches and validates patient data in the EMR to **improve patient outcomes** and identify **missed billing opportunities** (starting with diabetic visits, with capacity to expand to other conditions).

HOW IT WORKS:

- Bernie will validate and generate a notification that a follow-up patient appointment is due based on the best practices for management of diabetic patients
- Bernie runs a search within the past 12 months to identify patients that meet the criteria for a diabetes management billing incentive (Q040)
- Bernie will also find patients that have had a diabetic visit, but a diabetic management assessment was not billed (K030)

Are your patient’s diagnoses coded accurately? Pair Bernie with our bot [Cody](#) to improve identification of patient populations, and to identify potential missed appointments and billing opportunities.

BENEFITS:

- Replaces a long, tedious manual process with less room for human error
- Improves patient outcomes and quality targets associated with diabetic patient care to ensure eligible patients are receiving care according to stated guidelines
- Leaves more time for physicians to place their focus where it needs to be: on delivering high quality patient care