



# Meet Bernie!

A virtual assistant or “bot”  
to support primary care

## What can Bernie do for you?

Bernie is a secure software program that has been designed to run in the background of your electronic medical record (EMR), and search through your data to **improve patient care** and identify **missed billing opportunities** (starting with diabetes codes, with capacity to expand to other conditions).

### HOW IT WORKS:

- Bernie will validate and generate a notification that a follow-up patient appointment is due based on the best practices for management of diabetic patients
- Bernie runs a search within the past 12 months to identify patients that meet the criteria for a diabetes management billing incentive (Q040)
- Bernie will also find patients that have had a diabetic visit but a diabetic management assessment was not billed (K030)

### BENEFITS:

- Replaces a long, tedious manual process with less room for human error
- Improves patient outcomes and quality targets associated with diabetic patient care to ensure eligible patients are receiving care according to stated guidelines
- Leaves more time for physicians to place their focus where it needs to be: on delivering high quality patient care

# “Bernie” can also support you with documenting COVID-19 vaccinations – quickly and efficiently

The **Bernie** bot can help primary care clinicians to seamlessly and efficiently document their patients’ COVID-19 vaccinations within their electronic medical records.

## HOW IT WORKS:

The bot runs a list of searches/algorithms to produce a list of patients and then opens the record for each patient on the list. The bot then locates the patient’s HRM COVaxON vaccination report in the patient's chart, confirms COVID-19 vaccine details and automatically updates the CPP immunization section of the patient’s chart.

## BENEFITS:

- Replaces a time-consuming manual process
- Ensures your patients’ immunization records are up-to-date and helps you identify patients not yet immunized
- Enables more time to be spent on patient care

## DID YOU KNOW?

Bernie saved one busy primary care team 87 hours of manual data entry!

We’re here to support you during this challenging time and are offering the Bernie COVID-19 bot at no cost to you or your clinic.

[Click here to get started!](#)



eCE Automates is a division of the eHealth Centre of Excellence.

