



Integrated Care Managers: How can we support your Ontario Health Team?

Our Integrated Care team here at the [eHealth Centre of Excellence](#) has a wealth of knowledge and experience working within the digital health landscape. We have a proven track record related to both the development and the deployment of digital health solutions in primary care, including but not limited to: eConsult, eReferral, virtual care, patient forms, online appointment booking, EMR-integrated decision support tools, automated solutions or “bots”, and EHR supports.

Our Integrated Care Managers have conducted a number of environmental scans and possess a strong understanding of the gaps and the opportunities available, and we can help you to adopt the solutions that best support the clinical priorities of your OHT.

How do Integrated Care Managers work?

Although we offer some flexibility in terms of the arrangement, Integrated Care Managers generally become members of the OHT and attend many of the OHT’s meetings/working groups to assist you with identifying which digital health solutions are best suited for your OHT. We can also offer support with proposals and funding opportunities.

We are leaders of change

We facilitate decision-making – use our expertise to help your OHT move forward.

We make connections

We can assist your OHT with clinical workflow mapping, and when you’ve determined what solutions best work for you, we will connect you with the appropriate deployment teams.

We are vendor-agnostic

We have experience working with vendors from across Ontario, understanding that different regions have unique needs that require specific solutions.

Testimonial from Cambridge North Dumfries OHT

“The Cambridge North Dumfries OHT has benefited tremendously from a partnership with the eHealth Centre of Excellence to enhance and accelerate digital health priorities. The Integrated Care Manager has been embedded in OHT forums and working groups and is able to quickly link stakeholders (including primary care clinicians, leaders and community members) with existing solutions as opportunities are identified.

The Integrated Care Manager has also been able to take on coordination and drafting of proposals for digital health funding opportunities and anticipate opportunities to ensure our OHT is supported and prepared to achieve our goals. This adds significant value to our stakeholders and allows for near real-time improvement, while also identifying gaps that may need to be filled by OHT-driven projects or solutions. We are extremely grateful for this partnership!”

- Kristina Eliashevsky, Transformation Lead, CND OHT

Please contact info@ehealthce.ca to get the conversation started!