

# eReferral User Satisfaction with the Ocean Portal

Ocean eReferral users who access the solution through the online portal are satisfied with the eReferral system and report experiencing numerous benefits\*

## Quick Facts

Ocean eReferral allows healthcare providers to easily find specialists and health services, send and receive secure patient referrals electronically, and track the referral status all within one secure online platform<sup>1</sup>. In a recent survey of eReferral users, users who specified that they access eReferral through the Ocean Portal indicated that:

- **81%** believe eReferral improves the communication and sharing of health information between healthcare providers
- **77%** are satisfied or highly satisfied with eReferral
- **77%** find eReferral easy to use and navigate



## A few Ocean Portal users share their experience using eReferral...

*“As an office without a central EMR, Ocean has revolutionized our workflow. We previously faxed paper referrals which resulted in a number of care delays. Ocean allows us to track the referrals and I appreciate that emails are automatically generated when patient tests are booked and the patients are able to confirm with a click of a button. I would highly recommend Ocean and I have to other departments at our site.”*

*“The ability to improve bi-directional communication channels between PCP, Specialists, Specialty programs, and patients has removed a lot of the previous healthcare systems problems with respect to communication breakdowns and the lack of information related to a referral status.”*

For more information, email [communications@ehealthce.ca](mailto:communications@ehealthce.ca).

1. <https://www.cognisantmd.com/ocean-ereferrals/>

\*Ocean eReferral is integrated with several EMRs. For those without an integrated EMR, they can access the Ocean eReferral Portal to send and receive referrals electronically.