

Integration with Ocean eReferral enhances Cerebrum users' workflow in Waterloo-Wellington



Users at K-W CardioPulmonary Services (CPS) have gained many efficiencies in their referral processing since the integration of Ocean eReferral and Cerebrum, their EMR.

9,000+

eReferrals have been processed through the Ocean to Cerebrum integration at CPS in Waterloo-Wellington since go live in April 2022



I am satisfied with the integration between Cerebrum/Ocean. The time has been cut in half from the time we receive the referral and booking patient in. Normally it would take 2 or 3 minutes to do so, now it's even faster, since we don't need to create a profile for the patient, and we don't have to download the requisition... I am very happy with the transition, and I adapted well to the change.

- Edona Sefsaliu – CPS booking desk
Administrative Assistant

Quick Facts

The bi-directional integration between Cerebrum and Ocean eReferral went live in April 2022 and since then has allowed for users at a large regional cardiology centre to experience great benefits in their workflow.

- CPS is one of the largest cardiology receivers in the region and processes large volumes of referrals daily, so the time saving features of the integration has a large impact
- Time saving features include:
 - Booking patients directly from the triage list
 - No more downloading of requisitions,
 - No longer have to send booking confirmation separately
 - Requesting additional information is easy and fast through Ocean and additional reports also attached in patients file directly
- There is also more accuracy and less chance of errors as there is less manual transcription of referrals

For more information, email communications@ehealthce.ca.
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