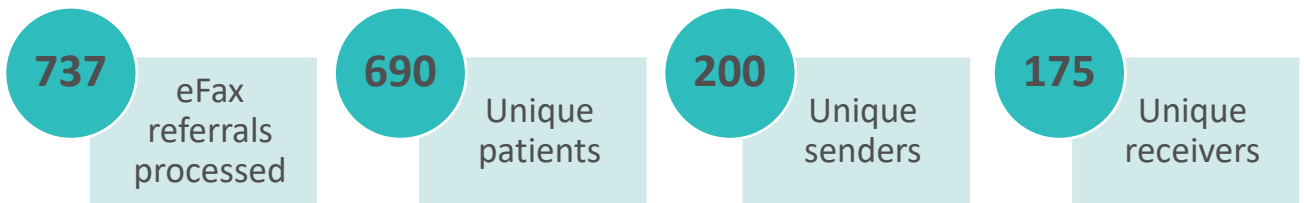


eFax through Ocean eReferral

The eFax Proof of Concept (POC), supported by the Ontario eServices Program, enabled clinicians to electronically send referrals to sites who are not yet onboarded to eReferral and therefore, received the eReferral as a fax.

During the POC phase from May to September 2022 there were:



Quick Facts

eFax is a solution that enables existing Ocean eReferral senders to submit referrals to receiving specialists who are yet to adopt the eReferral solution, by converting the eReferral into a fax.

- eFax senders experienced the benefits of the eReferral solution while still being able to send to receivers who are not using eReferral
- The purpose of this POC was to validate the ability of the eFax platform, integrated with Ocean and to support a migration away from fax-based referrals
- 77% of eFax senders were satisfied with the ability to send an eFax through eReferral
- Overall, eFax receivers' workflows were not interrupted or negatively impacted by the eFax POC

"It is very fast to use Ocean eFax. I like that we can track everything readily and that there are reminders if no action has occurred for a referral."

"It streamlines process, everything is updated in real time and I can easily follow the referral in one portal"

eFax referral senders

For more information, email communications@ehealthce.ca.

ehealthce.ca/Case-studies-and-publications

Published: December 2022