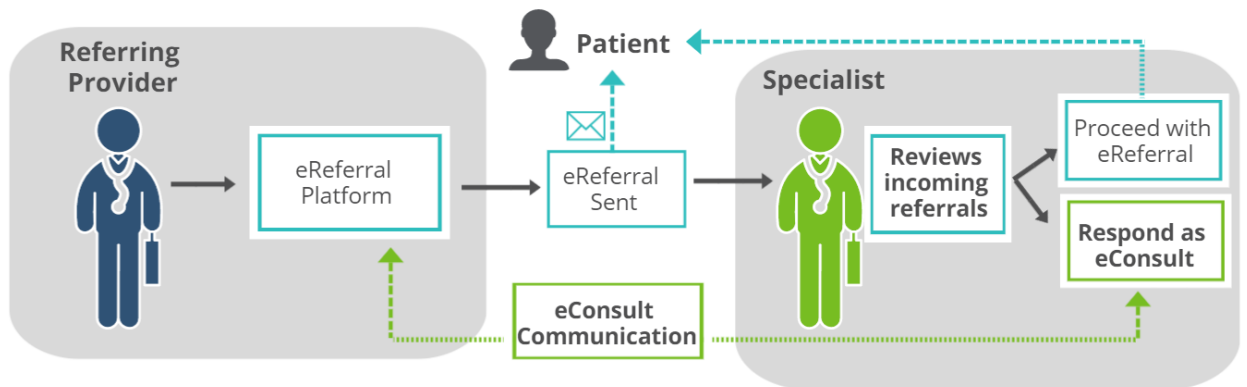


# eReferral to eConsult Initiative

Enabling specialists to respond to an incoming eReferral with an eConsult has provided incredible benefit to both clinicians and patients by improving access to specialty care and advice.



## Quick Facts

- eReferral to eConsult initiative allows specialists to respond to eReferrals with advice through an eConsult if they deem it appropriate, which in many cases eliminates the need for an in-person appointment for the patient.
- To date, participating specialists have responded to 10% (n=190) of their eReferrals with an eConsult
- **79%** of eConsults completed have been resolved **without the need for a patient appointment**
- **93%** of Primary Care Providers (PCPs) surveyed agreed that they found it clinically appropriate that the specialist address their referral with an eConsult
- **93%** of PCPs surveyed agreed that they were provided enough information through eConsult to provide care to their patient
- **93%** of PCPs surveyed rated the value of eConsult through eReferral as either good or excellent

*"The merge of eConsults with eReferrals is a great idea...This new feature allows us to update the specialist in the same patient file, with results, without the fear of them being misplaced. MDs can get ongoing support as well while they wait for the patient to be seen. Having everything synched is very reassuring on this end!!"*

Donna Gledhill,  
Admin Coordinator,  
Champlain Region

For more information, email [eReferral@ehealthce.ca](mailto:eReferral@ehealthce.ca).

[ehealthce.ca/Case-studies-and-publications](https://ehealthce.ca/Case-studies-and-publications)

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