

# eReferral supports access to Diagnostic Imaging across Ontario



Electronic referral for Diagnostic Imaging (DI) requests has resulted in improved clinical efficiencies and a high degree of patient satisfaction.

**88%**

Of DI patients surveyed said they were satisfied with their eReferral experience

**228,000+**

Patients have been referred for DI Services using eReferral

**95%**

Of DI patients surveyed said that eReferral email notifications improved their referral experience

## Quick Facts

- eReferral allows referring clinicians to select the most appropriate destination for the patient's referral by choosing a site based on location, wait time, or patient preferences
- eReferral provides referring clinicians access to a health map that allows referrers to see the wait times and locations so that the clinician and the patient can make an informed decision about their referral
- eReferral also enables patient communication through emails that keep patients in the loop throughout the referral process; over **176,000** patients have consented to receive email notifications about their DI referrals and appointments
- **203** DI sites are receiving eReferrals across the province
- **391,000+** DI requests have been processed through eReferral

*It's so much more efficient. Don't have to worry about missed calls*  
- eReferral DI Patient

*Easy, quick and provides a time and date in my email inbox that I can reference*  
- eReferral DI Patient

*I received my appointment time within minutes of the NP sending the referral electronically and no wasted paper!*  
- eReferral DI Patient

For more information, email [communications@ehealthce.ca](mailto:communications@ehealthce.ca).  
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