

eReferral Supports Cataract Surgery in Ontario



Electronic referral (eReferral) for Cataract Surgery has expanded across Ontario, enhancing the patient experience throughout the province

43

Locations are receiving Cataract Surgery eReferrals across the province

18,858

Patients have been referred to Cataract Surgery services using eReferral

20,200

eReferrals for Cataract Surgery have been processed through eReferral

Quick Facts

- eReferral allows referring clinicians to select the most appropriate destination for the patient's referral by choosing a site based on location, clinician preference, or patient preference
- eReferral gives referring clinicians access to a health map that allows them to see the wait times and geographic locations; the clinician and the patient can then make an informed decision about where they send their referral
- eReferral also enables patient communication through emails that keep patients in the loop throughout the referral process; over **3,300** Cataract Surgery eReferrals included patient consent to receive email notifications

"Clearest and easiest appointment booking and confirmation I have ever experienced"

"Easy process, received notification that referral had been sent within an hour of my appointment."

Testimonials from patients who received email notifications for a Cataract Surgery eReferral

For more information, email communications@ehealthce.ca.