

eServices Support in the South West Region

The **West Deployment Team** at the eHealth Centre of Excellence, in partnership with Ontario Health West, supports the deployment of **eConsult** in South West and Waterloo Wellington, and **eReferral** across the South West, Waterloo Wellington and Hamilton Niagara Haldimand Brant regions.

WORK IN PROGRESS IN THE SW REGION: eReferral Receivers

COMING SOON!

South Huron Hospital Association's Diagnostic Imaging Department will soon be going live with Ocean eReferral!

CURRENT STATE: eReferral & eConsult

eReferral



Total Number of Senders	1,691
Total Number of Receivers	295
Total Number of Referrals Processed	89,815
Total Number of Unique Patients	52,156
Patients Receiving Email Notifications	59%

as of January 25, 2024

eConsult



PCPs with OTN access	1,022
Specialists Registered	175
Total Number of eConsults Sent	28,917
Number of eConsults sent / 1000 people	6.94
Median Response	1 Day

as of January 25, 2024

For a full list of receivers and specialists, please visit: [eReferral Destination Lists](#) and/or [eConsult Specialists Lists](#)

New eReferral Receivers:

- **Best Care** - COPD & Heart Failure (Huron and Perth Counties)
- **Oxford Allergy Clinic** (London)
- **St. Thomas Elgin General Hospital – Elgin Geriatric Services** - Alzheimer's, Geriatric Behaviour, Geriatric Mental Health, Geriatric Resource Nurse, Memory Clinic (St. Thomas)
- **St. Thomas Elgin General Hospital – Outpatient Mental Health Services** (St. Thomas)



New eConsult Specialists:

- **Dr. Daniela Ardelean** – Pediatrics, Rheumatology
- **Dr. Donald Cole** – Community Medicine, Occupational Medicine
- **Dr. Eric To** – Hematology
- **Dr. Mark Goldszmidt** – Internal Medicine
- **Dr. Nikhil Chopra** – Rheumatology
- **Dr. Nnaemeka Ukwuoma** – Internal Medicine
- **Dr. Rozita Borici-Mazi** – Clinical Immunology & Allergy
- **Dr. Stephani Hammond** – Pediatric Neurology

New Regional BASE Group:

- **South West Regional Pediatrics** – Neurology eConsult Group

RESOURCES

Interested in eReferral?

Clinics/clinicians can complete our: [eReferral Intake Form](#)

Interested in eConsult?

Clinicians can complete our: [Intake Form for Specialists](#) or [Intake Form for Primary Care](#)